

**A PROPORTIONAL METHOD FOR DIAGNOSING AND APPROPRIATELY
CLEANSING AND CONDITIONING HAIR, A METHOD FOR MAINTAINING
THE INTEGRITY OF A HAIR CUT OR STYLE BETWEEN SALON VISITS AND
KITS FOR PRACTICING THE METHODS**

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BACKGROUND OF THE INVENTION

1. Field of the Invention

The present invention relates to the hair care field. More particularly, it
10 relates to the cleansing and conditioning of hair with shampoos and conditioners
intended to address specific characteristics of the hair and scalp and to achieve specific
desired results.

2. Description of the Prior Art

Shampoos and conditioners are well known to those of ordinary skill in
15 the hair-care art, as well as to consumers who have a wide variety of them from which
to choose at the retail level. In general, shampoos and conditioners fall into two broad
categories: cosmetic shampoos and conditioners and medicated shampoos and
conditioners. Use of the former is primarily driven by consumer expectation for a
20 specific desired result, while use of the latter is based on a medical condition of the
scalp. In either case, one objective of shampooing is to clean natural oils,
environmental soils and styling product residue from the hair, and one objective of
conditioning is to detangle, reduce or remove static, impart shine and improve wet and
dry combing.

In addition to these objectives, shampoos and conditioners have been
25 aligned with one another in certain instances to address the needs of hair having some
particular characteristic. For example, shampoos and conditioners are paired and
widely available for oily, normal and dry hair, these being categories of hair type.

The present invention is primarily concerned with cosmetic shampoos
and conditioners, and the remarks made in the preceding paragraphs may be
30 generalized for them as follows: shampoos and conditioners perform separate functions
and are grouped together by manufacturers to deliver coordinated end benefits. As

such, shampoos and conditioners are generally sold as companions, which are codependent on each other, and which most often perform against a single hair characteristic, specified in terms of an indication on the product label.

Those who regularly shop for shampoos and conditioners in retail stores, 5 or who visit hair or beauty salons, will recognize that they are sold under many such indications, including not only the oily, normal and dry mentioned above, but also damaged, weak, permed, fragile and others. Generally speaking, shampoos and conditioners are organized to address six principal cosmetic "segments" by manufacturers. For example, the "hair type" segment includes the indications "oily", 10 "normal" and "dry".

The other segments are "Hair Condition", "Hair Texture", "Tensile Strength", "Prior Use of Chemical Processes" and "Beauty End Benefit", each of which has two or more indications, that is, hair characteristics that may appear on the labels of products intended to address them. These will be summarized for the six segments in 15 Table 1 below.

Table 1	
Segment	Indication
Hair Type	Oily, Normal, Dry
Hair Condition	Damaged, Dry Ends
Texture	Fine, Normal, Coarse
Tensile Strength	Weak, Fragile
Chemical Process	Color-Treated, Permed
Beauty End Benefit	Volume, Curl, Straight

Those familiar with shampoos and conditioners will recognize that most brands currently available on the market generally address only a single segment. That 20 is, a given manufacturer's shampoo/conditioner paired products may only be available in "oily", "normal" and "dry". Occasionally, two segments, at most, are addressed in a single product.

In reality, a given consumer's hair has several needs which arise independently from one another for different reasons. For example, hair type, texture 25 and curvature and the scalp's rate of sebum (oil) production are genetically determined.

Chemical and mechanical processes to which the hair has previously been subjected may temporarily affect its condition. Environmental conditions, such as weather and seasonal weather patterns, also have their effect on hair, as do the styling products used on it. As a consequence, a given consumer's hair may be amenable to characterization 5 under several of the so-called indications, making it virtually impossible to determine which shampoo/conditioner pair would be most suitable.

A couple of examples will illustrate this problem. Imagine that a consumer has a dry scalp and highlighted and color-treated coarse, wiry hair that is also damaged. She desires mild cleansing that will prevent the flaking that can accompany 10 dry scalp. In addition, she wants repair and protection for her damaged hair. Should she buy a shampoo and a conditioner that improve her scalp dryness, or for color-treated hair, or for repair and protection for her damaged hair, or to create a sleek effect? One can see that she has at least four possible shampoo and conditioner systems to choose from.

15 Let's consider another example. A consumer has an oily scalp that she needs to cleanse daily. In addition, she has fine hair that is weak and color-treated. Among the possibilities for shampoo and conditioner are a system for oily scalp, one to enhance volume to enhance fine texture, one to add strength, one for color-treated hair, one to enhance volume, and one to improve strength as fine hair tends to lack tensile 20 strength.

In reality, none of the above shampoo and conditioner systems is truly ideal for these consumers' hair.

In view of these two examples, it is clear that the consumers would have to buy seven or eight individual products to address all of their shampoo and 25 conditioning needs. Of course, they could not use all of them each time they cleansed and conditioned their hair. Instead, they would tend to alternate which products they use and, as a result, would not receive benefits that meet all of their hair needs each time they shampoo and condition. Moreover, if they did try to use four shampoos and four conditioners at the same time, they could not expect optimal results as the 30 shampoos and conditioners might not be compatible with one another.

Because of these shortcomings of the shampoos and conditioners of the prior art, it is an object of the present invention to broaden the range of segments and indications taken into consideration when formulating shampoos and conditioners.

More specifically, it is an object of the present invention to address 5 individual scalp needs, such as rate of oil or sebum production, whether oily, normal/oily, normal/dry or dry; texture, whether fine, medium, coarse or very coarse; hair condition, such as chemically treated; hair shape, for example, straight or curly; hair's tensile strength, such as weak and in need of reinforcement; and damage that 10 may occur due to chemical, mechanical or environmental factors, in specific shampoo and conditioner formulas.

It is a further object of the present invention to enable a consumer to address her individual scalp needs during the periods between visits to hair or beauty salons. At the same time, it is an object of the present invention to enable the consumer to maintain the quality or integrity of a hair cut or style during the periods between 15 visits, so that the hair may have a desired appearance throughout that period, instead of only during the first few days following the visits.

It is a further object of the present invention to customize products which address all of the above objects in the form of a kit including a shampoo, a 20 conditioner and a styling product.

It is a further object of the present invention to enable the customized products to be shipped directly to a customer's home from a central location, as the 25 number of products is potentially too large to retail in a salon.

Finally, it is an object of the present invention to provide a digital communications system to facilitate the ordering of the products at the salon, optionally 25 using a wireless handheld device, so that the order may be transmitted for warehouse fulfillment and subsequent delivery directly to the customer's residence.

SUMMARY OF THE INVENTION

Accordingly, the present invention is a method for diagnosing and 30 appropriately cleansing and conditioning hair. In its broadest form, the method comprises the steps of evaluating a scalp to determine the rate of sebum production

thereof, and of evaluating the hair to determine the texture thereof. Based on the results of these evaluations, the next step of the method is to recommend a proportional shampoo from a plurality of proportional shampoos, wherein individual proportional shampoos in said plurality include anionic, nonionic and amphoteric surfactants and 5 cationic conditioning polymers, in graduated amounts relative to one another to provide incremental cleansing and conditioning for specific scalp types and hair textures.

The next step of the method is to cleanse the hair and scalp with the recommended proportional shampoo. Following this cleansing step, the method continues with the steps of verifying the texture determined earlier, and of evaluating 10 the state of the hair. Based on the results of these evaluations, the next step in the practice of the method is to recommend a proportional conditioner from a plurality of proportional conditioners, wherein individual proportional conditioners in said plurality include at least one amphoteric surfactant, at least one cationic conditioning polymer, at least one film former, and at least one zwitterionic compound selected from the group 15 consisting of amino acids, proteins and combinations thereof, in graduated amounts relative to one another to provide incremental conditioning, repair, strengthening, shine and protection for specific textures and hair states.

The final step of the method is to condition the hair with the recommended proportional conditioner.

20 The present invention is also a kit of proportional shampoos and conditioners with which to practice the method. The kit comprises a plurality of proportional shampoos, wherein individual proportional shampoos in said plurality include anionic, nonionic and amphoteric surfactants and cationic conditioning polymers, in graduated amounts relative to one another, to provide incremental 25 cleansing and conditioning for specific scalp types and hair textures.

The kit also comprises a plurality of proportional conditioners, wherein individual proportional conditioners in said plurality include at least one amphoteric surfactant, at least one cationic conditioning polymer, at least one film former, and at least one zwitterionic compound selected from the group consisting of amino acids, 30 proteins and combinations thereof, in graduated amounts relative to one another to

provide incremental conditioning, repair, strengthening, shine and protection for specific textures and hair conditions.

The kit finally may comprise a diagnostic means to identify the appropriate proportional shampoo from said plurality of proportional shampoos and the 5 appropriate proportional conditioner from said plurality of proportional conditioners for the scalp and hair of a particular person. The diagnostics means may, for example, be a set of written instructions for use by a hair-care professional and one or more flow charts for use with the instructions to choose the appropriate shampoo and conditioner.

The present invention also includes a method for maintaining the 10 integrity of a hair style or cut during the period between salon visits. This method includes the cleansing and conditioning method described above, with the additional steps of deciding upon a style to be given to the hair, the style being dependent upon the shape of the individual hair fibers and the spatial relationship of the hair fibers to one another, and applying a styling aid to the hair, wherein the styling aid has an active 15 component formulated to affect one of said shape of said individual hair fibers and said spatial relationship of the hair fibers to one another to facilitate the cutting of the hair in said style. Finally the hair is cut in the desired style.

The method for maintaining the integrity of a hair style or cut during the period between salon visits also includes the steps of periodically cleansing the hair and 20 scalp with the proportional shampoo recommended for the customer and having the active component of the styling aid used when cutting the hair added thereto, and conditioning the hair with the recommended proportional conditioner also having the active component of the styling aid used when cutting the hair added thereto.

The present invention also includes two additional kits for the practice 25 of the method for maintaining the integrity of a hair style or cut during the period between salon visits. One kit, for use by the stylist in the salon, is a kit of styling aids. This kit comprises a plurality of styling aids, each of which has an active component including a humectant, a polymeric complex and a carrier, wherein the polymeric complex is a combination of at least a film former, a static discharger and a volumizing 30 resin. The humectant, film former, static discharger and volumizing resin are provided in proportionally varying amounts in said plurality of styling aids, thereby

distinguishing one from the other and enabling each to address a particular aspect of the shape of the hair fibers and their spatial relationship to one another to produce a desired style.

5 The other kit, for use at home by the customer between salon visits to maintain the integrity of the hair style, comprises the proportional shampoo recommended for the customer from the plurality of proportional shampoos to provide incremental cleansing and conditioning for the customer's scalp type and hair texture, the proportional conditioner recommended for the customer from the plurality of proportional conditioners to provide incremental conditioning, repair, strengthening, 10 shine and protection for the customer's hair texture and hair condition. The proportional shampoo and conditioner may further include the active component of the styling aid used when the hair was cut and styled to maintain at least one of the shape of individual hair fibers and the spatial relationship of said hair fibers to one another to maintain the integrity of a hair style.

15 The present inventions will now be described in more complete detail, with reference being made in the discussion to follow to the figures identified below.

BRIEF DESCRIPTION OF THE DRAWINGS

20 Figure 1 is a diagram illustrating the relationship of the proportional shampoos and conditioners of the present invention to five (5) distinct criteria for hair assessment;

Figure 2 is the diagram of Figure 1 further illustrating the relationship of component charges with the proportional shampoos and conditioners of the present invention;

25 Figure 3 is a bar chart illustrating the relative weight percent of each category of active components contained in the proportional shampoos;

Figure 4 is a bar chart illustrating the relative weight percent of each category of active components contained in the proportional conditioners;

30 Figure 5 is a flow chart illustrating the determination of the proportional shampoo to be used for the eight combinations of scalp type and hair texture;

Figure 6 is a flow chart illustrating the determination of the proportional conditioner to be used for the eight combinations of hair texture and condition of hair;

Figure 7 is a bar chart illustrating color intensity of swatches of bleached and normal hair after ten treatments of shampooing and conditioning;

5 Figure 8 is a bar chart illustrating hair characteristics, as determined by a panel, of tresses of single-processed bleached hair after ten treatments of shampooing and conditioning;

10 Figure 9 is a pie chart illustrating the overall satisfaction by participants in a home-use-study with shampoos selected using the method of the invention as compared to shampoos most often used by the participants;

Figure 10 is a pie chart illustrating the overall satisfaction by participants in a home-use-study with conditioners selected using the method of the invention as compared to conditioners most often used by the participants; and

15 Figure 11 is a pie chart illustrating the overall combined satisfaction by participants in a home-use study with the shampoos and conditioners selected using the method of the invention as compared to the shampoos and conditioners most often used by the participants.

DETAILED DESCRIPTION OF THE PREFERRED EMBODIMENTS

20 Before discussing the present invention in detail, its rationale will be briefly presented and some definitions of terms used in the description and practice of the invention will be given. Following the definitions, the rationale will be presented in more complete detail.

I. BASIC RATIONALE

25 In accordance with the present invention, both scalp type and hair texture are used to determine the shampoo needs of an individual consumer. As is well known, the scalp supplies sebum to the hair. In turn, sebum keeps the surface of the hair and scalp smooth and supple, and protects the hair from excessive loss of emolliency. Sebum production is genetically determined and controlled hormonally.
30 As such, the rate of sebum production varies from individual to individual. Four generally recognized categories are used to describe the level of sebum production on

the scalp: Oily, Normal/Oily, Normal/Dry and Dry, although, it should be understood, the range in the level of sebum production observed in individuals may be broken down into more narrowly defined categories than these four, or fewer broadly defined categories.

5 Hair texture is determined by its diameter, expressed as the degree of fineness and coarseness of each individual strand of hair, as well as its smoothness and roughness. Texture is important because it determines how easily sebum is transported from the scalp along a hair strand towards its mid-shaft. Textures are generally expressed in terms of the following four categories: Fine, Medium, Coarse and Very
10 10 Coarse, although textures may be broken down into more narrowly defined categories than these four, or fewer broadly defined categories.

As stated, both scalp and texture are important when making a shampoo selection. For example, an oily scalp requires more cleansing than a dry scalp. If the hair itself is of a fine texture, it is more likely to accumulate sebum because of its
15 15 diameter and the resulting ease with which sebum can be transported therealong from the scalp. Accordingly, if the scalp is oily and the hair texture is fine, sebum will travel along the hair from the scalp easily, lubricating and protecting it. However, this particular combination of scalp and texture also results in limpness, hair cohesiveness and quick accumulation of dirt. To select a shampoo for these two indications (oily
20 20 scalp and fine texture) is relatively simple – one needs a high-cleansing shampoo that will not weigh down the hair.

When the indications are more extreme, for example, with oily scalp and coarse-textured hair, they present very separate considerations. While the scalp still requires more cleansing, coarse hair is relatively unaffected by the sebum which is not
25 25 readily transported therealong from the scalp because it is rougher and thicker than fine hair. Therefore, milder cleansing and some emollients are needed to moisturize and soften coarse hair.

In accordance with the present invention, both hair texture and the state of the hair are used to determine the conditioning needs for an individual consumer.
30 30 The existing state of the hair includes its porosity, elasticity and strength, level of emolliency and evidence of previous treatments, such as color treatment and presence

of damage. In general, the state of hair is determined by genetic disposition, and affected by mechanical and environmental factors and chemical alteration.

5 While the basic goal behind conditioning hair of all four textures is the same – static reduction and wet and dry combing improvement – the current state of the hair of each texture type requires different levels of repair, strengthening, protection and shine.

For example, fine hair with a double-process hair color requires the same basic conditioning as coarse hair with a double-process hair color. However, due to its texture, fine hair has more strengthening needs than coarse hair.

10 Having presented this basic rationale, some definitions for terms used in the discussion to follow, as they apply to the present invention, follow.

II. DEFINITIONS

We first turn to definitions relating to scalp function. As noted above, the scalp supplies lipids (sebum) to the hair. Sebum is produced continuously by the 15 sebaceous glands and acts as a lubricant, keeping the surface of the hair and scalp smooth and supple, and forms a slightly oily protective coating over the hair to help prevent excessive loss of emolliency. Sebum production is genetically determined and controlled hormonally. Accordingly, the rate of sebum production varies from one individual to the next, and may vary with time for a given individual. The four 20 generally recognized categories that describe the level of sebum production on the scalp are characterized in Table 2 below.

Table 2

Scalp Type	Characteristics
Oily	Excessive sebum production; Scalp and hair roots look oily; Depending on the texture of the hair, causes varying degrees of limpness and cohesiveness; The sebum attracts dirt and the hair appears and feels dirty quickly; Re-oiling occurs rapidly, requiring washing within 24 hours.
Normal/Oily	Normal sebum production with a tendency towards oiliness; Scalp is normal and healthy; Hair appears shiny from the sufficient amount of sebum; Dirt and sebum will accumulate, requiring washing within 48 hours.
Normal/Dry	Normal sebum production with a tendency towards dryness; Scalp is normal and healthy but sometimes feels dry; Hair begins to appear shiny when re-oiling begins to occur within about 48 hours after washing; Dirt begins to dull the hair 72 hours after washing.
Dry	Insufficient sebaceous secretion; Scalp appears taut and dry, and flaking may occur; Little or no sebum is transferred to the hair, causing it to become dull-looking and brittle; Due to lack of sebum, rarely needs to be washed, but scalp may begin to flake 96 hours after washing.

Another method of identifying the scalp type of a particular individual is the time period between required washings. An approximate correlation between scalp type and washing intervals is summarized in Table 3.

Table 3	
Scalp Type	Time Washing Required (since previous washing)
Oily	24 Hours
Normal/Oily	48 Hours
Normal/Dry	72 Hours
Dry	96 Hours

We now consider the various textures by which hair is generally classified. As noted above, hair texture is the degree of fineness or coarseness, that is, thinness or thickness, of each strand of hair, encompassing the diameter of the hair, as well as its smoothness and roughness. Fineness and coarseness are genetically determined. The smoothness and roughness of hair are impacted by genetics, mechanical considerations, chemical processes and environmental effects. Texture determines how easily sebum is transported from the scalp toward the mid-shaft of the hair, whether on its own or by mechanical means, such as, brushing or combing.

The four categories generally used to describe hair texture are characterized in Table 4 below.

Table 4

Hair Texture	Characteristics
Fine	Hair diameter is below average; Lacks firmness and rigidity; Subject to flyaway and tangles easily; Weak and sensitive to external trauma, splitting and breaking easily; Due to lack of tensile strength, tends to have difficulty holding a style.
Medium	Hair diameter is average; Hair is both firm and soft; Easy to detangle both when wet and when dry; Due to good tensile strength, holds a style very well.
Coarse	Hair diameter is larger than average; Tends to appear rougher than medium hair, but is less susceptible to external and mechanical traumas; Tends to be unruly and tangles easily.
Very Coarse	Hair diameter is much larger than average; Extremely rough to the touch and difficult to manage; Resists combing, brushing and styling efforts.

The following are definitions of the terms used to describe the current state of the hair. As noted above, the state of the hair encompasses its porosity, elasticity, strength, level of emolliency and evidence of previous treatments and presence of damage. State of the hair is determined by genetic disposition, such as curly or straight; by mechanical factors, including brushing, combing and styling; and environmental factors, including sun, pollution and water. Chemical alteration, including color, bleaching, permanent waving and straightening, also have effect on the state of the hair. Characterizations for the state of the hair are summarized in Table 5 below.

Table 5

State of the Hair	Characterization
Normal	Good tensile strength, smooth cuticle and natural shiny appearance; Virgin to chemical alteration; Not significantly affected by mechanical or environmental implications.
Single-Processed	Chemically altered by the application of one color product, lifting no more than four levels, either all over or partially distributed by highlighting.
Double-Processed	Colored in with two separate procedures in which the hair is first decolorized or pre-lightened with a lightener before the depositing color is applied; Hair can become weakened and have diminished tensile strength, porosity and elasticity.
Naturally Curly	Genetically determined, grows in varying degrees of long twisted spirals; Shows varying diameters along each strand; Thinnest and weakest sections of the hair strand are located at the twists.
Permanent-Waved or Straightened	Impacted by both a mechanical action and a chemical action in which the bonds of the hair are broken and reformed in a new wavy, curly or straight state; Hair can become weakened and have diminished tensile strength, porosity and elasticity.
Damaged	Environmentally, mechanically and chemically altered; Loss of sheen, brittle to the touch, abraded cuticle, over-porous, and breaks easily.

III. SCALP/TEXTURE RELATIONSHIPS FOR CLEANSING

Having these definitions at hand, we now summarize more completely the relationship between scalp and texture as they relate to cleansing or shampooing. Due to the combinations of different scalp types and hair textures, at least eight (8) different possible combinations with varying characteristics are considered.

A) Oily Scalp - Fine and Medium Hair

Diameter	Sebum is transported down the hair easily due to the smooth narrow to medium surfaces.
Appearance	Hair clumps easily and can appear oily, limp and dull.
Environment	Hair is protected from environmental damage because of sebum.
Soils	Dirt accumulates quicker due to the affinity of dirt to the sebum.

B) Oily Scalp - Coarse and Very Coarse Hair

Diameter	Hair diameter is larger than average causing it to resist the transport of oil from root to mid-shaft.
Appearance	Due to the texture, there is no limpness from the sebum but hair appears dull and rough to the touch due to lack thereof.
Environment	Hair is exposed to environmental damage due to lack of sebum.
Soils	Scalp feels soiled quickly but the hair is relatively unaffected by the sebum. Each of these conditions is a separate consideration.

5 C) Normal/Oily Scalp – Fine and Medium Hair

Diameter	Sebum is transported down the hair easily due to the hair's diameter and smooth surface.
Appearance	Hair appears shiny from the sufficient amount of sebum.
Environment	Hair is protected from environmental damage because of sebum.
Soils	Hair and scalp will begin to appear soiled 48 hours after washing.

D) Normal/Oily Scalp – Coarse and Very Coarse Hair

Diameter	Scalp is healthy but, although it transfers sebum to the hair at the root level, the hair resists transporting the sebum to mid-shaft due to its larger diameter.
Appearance	Hair appears dull and rough to the touch due to lack of sebum.
Environment	Hair is exposed to environmental damage due to lack of sebum.
Soils	While the scalp secretes a normal amount of oil, the hair is relatively unaffected by the sebum. Each of these conditions is a separate consideration.

E) Normal/Dry Scalp – Fine and Medium Hair

Diameter	Sebum is transported down the hair easily due to the hair's diameter and smooth surface, but scalp has a tendency towards dryness.
Appearance	Hair appears shiny and healthy when re-oiling begins to occur, approximately 48 hours after washing.
Environment	Hair is exposed to environmental damage due to low sebum.
Soils	Scalp and hair will appear soiled 72 hours after washing.

5 F) Normal/Dry Scalp – Coarse and Very Coarse Hair

Diameter	Scalp is healthy with a slight tendency to be dry and, although re-oiling of the scalp begins to occur 48 hours after washing, the larger diameter of the hair resists the transport of sebum.
Appearance	Hair is dull and rough to the touch. Hair fibers are separated due to lack of emolliency.
Environment	Hair exposed to environmental damage due to low sebum.
Soils	Although the scalp will appear soiled 72 hours after washing, the hair is unaffected by the sebum.

G) Dry Scalp – Fine and Medium Hair

Diameter	Scalp is taut, dry and tends to flake. Hair is dry, dull and fragile due to its narrow diameter and lack of sebum.
Appearance	Hair tangles and ends split easily.
Environment	Hair is exposed to environmental damage because of lack of sebum.
Soils	Scalp flaking from dryness 96 hours after washing drives the frequency of washing.

H) Dry Scalp – Coarse and Very Coarse Hair

Diameter	Scalp is taut, dry and tends to flake. Hair is dry and brittle due to lack of sebum.
Appearance	Hair is dull, and hard to manage.
Environment	Hair is exposed to environmental damage because of lack of sebum.
Soils	Scalp flaking from dryness 96 hours after washing drives the frequency of washing.

5 IV. TEXTURE/CONDITION RELATIONSHIPS FOR CONDITIONING

The relationship between textures and conditions of hair as they relate to conditioning is now summarized more completely below.

A) Fine/Normal or Single-Processed

Where fine hair is normal or single-processed, it may lose a small amount of its tensile strength and elasticity, and therefore requires conditioning and strengthening.

B) Fine/Naturally Curly, Double-Processed, Permanent-Waved or Straightened

Where fine hair is naturally curly, or has gone through multiple color processes or is permanent-waved or straightened, it may lose a significant amount of tensile strength and elasticity, and requires moderate conditioning in addition to repair and protection.

C) Medium/Normal or Single-Processed

Where medium hair is normal or single-processed, it may lose a small amount of its tensile strength and elasticity, and requires a moderate level of conditioning in addition to repair and protection.

5 D) Medium/Naturally Curly, Double-Processed, Permanent-Waved or Straightened

Where medium hair is naturally curly, or has gone through multiple color processes or is permanent-waved or straightened, it may lose some of its tensile strength, porosity and elasticity, may be dry to the touch, and requires a high level of conditioning in addition to repair and protection.

10 E) Coarse/Normal or Single-Processed

Where coarse hair is normal or single-processed, it may lose a small amount of its elasticity and emolliency. Because of its rough surface, with or without any single-process treatment, this type of hair requires a high level of conditioning in addition to repair and protection.

15 F) Coarse/Naturally Curly, Double-Processed, Permanent-Waved or Straightened

Where coarse hair is naturally curly, or has gone through multiple color processes or is permanent-waved or straightened, it may lose some of its elasticity and emolliency. Because of its rough surface, with or without any chemical interaction, this type of hair requires a very high level of conditioning in addition to repair and protection.

20 G) Very Coarse/Normal or Single-Processed

Where very coarse hair is normal or single-processed, it may lose a small amount of its elasticity and emolliency. Because of its very rough, brittle natural state, this type of hair requires a very high level of conditioning in addition to repair and protection.

25 H) Very Coarse/Naturally Curly, Double-Processed, Permanent-Waved or Straightened

Where very coarse hair is naturally curly, or has gone through multiple color processes or is permed, it may lose some of its elasticity and emolliency. Because of its very rough, brittle natural state, this type of hair requires, in addition to basic conditioning, a higher level of repair, strengthening and emolliency.

It is important to add that where hair in any of these eight texture/condition categories has been damaged by mechanical, environmental or chemical means, it may require additional repair and protection, in addition to basic conditioning, than indicated above.

5 V. PROPORTIONAL CLEANSING AND CONDITIONING METHOD

With the preceding background in place, the present invention is, in part, a proportional cleansing and conditioning method, which encompasses three separate aspects, which are:

10 A) A diagnostic aspect that broadens the range of indications considered when formulating shampoos and conditioners;

15 B) A product aspect designed to align (i.e., correlate) the indications to the individual needs of the consumer through proportional cleansing and conditioning; and

20 C) A scientific aspect to enable the products to perform on the diagnosed substrates (that is, the hair).

25 Each of these three aspects will now be discussed in detail.

A. THE DIAGNOSTIC ASPECT

The diagnostic aspect broadens the range of indications considered when formulating shampoos and conditioners. The diagnostic aspect describes the 20 characteristics of the "substrates", that is, the hair, and establishes the bases for providing an assortment of cleansing and conditioning products.

The diagnostic aspect has been developed through empirical testing and is rooted in the theory that an individual's hair and scalp can be diagnosed and subsequently aligned with cleansing and conditioning products containing proportional 25 (i.e., graduated) levels of surfactants and conditioning ingredients. That is to say, more specifically, both the shampoos and conditioners with which the method of the invention is practiced contain graduated levels of cleansing and conditioning (which includes basic conditioning, repair, protection, strengthening and shine) activity.

In accordance with the method, the cleansing and conditioning needs of 30 each individual are determined, and, from a plurality of shampoos and conditioners, an appropriate shampoo and conditioner that address the needs of the individual are

selected. In accordance with the invention, this is accomplished by evaluating at least three (3) separate criteria for an individual through observation and responses to a set of predetermined questions: (1) the individual's scalp; (2) the texture of the individual's hair; and (3) the condition of the individual's hair. The observations and responses are 5 then compared to a set of predetermined possibilities. This systematic process of the invention is performed in two phases: the "Shampoo Diagnosis" and the "Conditioner Diagnosis".

1) The Shampoo Diagnosis

In the Shampoo Diagnosis, the scalp is inspected and evaluated to assess 10 the rate of sebum production and whether any flaking is present to determine the proper proportion of cleansing agents (that is, surfactants) needed in the shampoo to be used. The texture of the hair is also evaluated to determine whether the hair is fine, medium, coarse or very coarse, as the texture determines the level of protection (that is, conditioning) needed in the shampoo.

15 In accordance with the invention, the Shampoo Diagnosis proceeds in four (4) steps:

- a) Step 1 – Determination of Scalp Type: The scalp is inspected to look for excess oil (sebum) production and any flaking. An answer to the question "How often do you wash your hair?" is obtained. If the answer is once every two to four (or more) days, the scalp guidelines table (was previously set forth in Table 3 above) gives the scalp condition. If the answer is daily, an answer to an additional question "If you did not shampoo daily, how long would it take after shampooing for your scalp and hair to begin to look soiled and in need of cleansing?" is obtained. The answer, which will be from daily to once every four (or more) days, is then used to find the scalp condition in the scalp guidelines, which was previously set forth in Table 3 above.
- b) Step 2 – Determination of Hair Texture: The hair is inspected visually and by touch to determine its diameter, and felt to determine its degree of roughness or smoothness. An answer to the question "Does your hair tangle or break easily?" is obtained. The answer indicates whether the hair is rough, if it tangles, or smooth, if it does not, as well as its tensile strength, if it breaks easily or does

not. An answer to an additional question "How well does your hair style and hold a style?" is then sought. The answer indicates whether the texture is coarse or very coarse, if it is difficult to style, or whether it is fine, if it does not hold a style.

5 c) Step 3 – Shampoo Selection: The information obtained in Steps 1 and 2 is then used to make a preliminary determination of the requisite level of cleansing for the individual's hair and thus a basic shampoo recommendation in accordance with Table 6 below.

10 d) Step 4 – Reevaluation of Shampoo Selection: The hair, if fine or medium, is further inspected to determine whether it is damaged. If it is, a shampoo with proportionally more conditioning activity may be recommended in accordance with Table 6 to compensate for the damage.

Table 6

Scalp Type	Hair Texture and/or Damage	Cleansing needed
Oily	Fine/Medium	High cleansing shampoo
Oily	Fine/Medium (Damaged)	Moderately high cleansing shampoo Emollients added to moisturize Conditioning ingredients to protect
Oily	Coarse/ Very Coarse	Moderately high cleansing shampoo Emollients to moisturize
Normal/Oily	Fine/Medium	Moderately high cleansing shampoo
Normal/Oily	Fine/Medium (Damaged)	Moderately high cleansing shampoo Emollients added to soften and protect the hair
Normal/Oily	Coarse/ Very Coarse	Moderate level of cleansing shampoo Emollients added to soften hair's texture
Normal/Dry	Fine/Medium	Moderate level of cleansing
Normal/Dry	Fine/Medium (Damaged)	Gentle cleansing Emollients added for protection
Normal/Dry	Coarse/ Very Coarse	Gentle cleansing Emollients added to soften hair's texture Emollients added to protect hairs
Dry	Fine/Medium	Gentle cleansing Emollients added to protect the hair
Dry	Fine/Medium (Damaged)	Gentle cleansing Conditioning ingredients added to protect the hair
Dry	Coarse/ Very Coarse	Gentle cleansing Emollients added to soften hair's texture Conditioning ingredients added to protect the hair

2) The Conditioner Diagnosis

The texture of the hair, as determined in the Shampoo Diagnosis, has a direct bearing on the proportion of strengthening and conditioning needed in the conditioner to be used. The condition of the hair, based on its chemical alteration history (perms, color treatments, etc.) and its tensile strength, elasticity and level of emolliency, is also evaluated. These have a bearing upon the proportion of repair needed.

In accordance with the invention, the Conditioner Diagnosis also proceeds in four (4) steps distinctive from the selection of a shampoo:

- a) Step 1 – Consider the Previous Evaluation of Hair Texture.
- b) Step 2 – Evaluation of Hair Condition: The condition of the hair is evaluated to identify any chemical processes that may be present or still growing out. Whether the hair is naturally curly or straight is determined. The tensile strength, elasticity and moisture level of hair is checked by doing a stretch test on a single strand of hair. Answers to questions on shine, volume, wet and dry tangling, flyaway and control are obtained.
- 5 c) Step 3 - Conditioner Selection: The information obtained in Steps 1 and 2 is then used to make a preliminary determination of the requisite level of conditioning for the individual's hair and thus a basic conditioner recommendation in accordance with Table 7 below.
- d) Step 4 – Reevaluation of Conditioner Selection: Where, upon inspection, the hair is found to be damaged by multiple layers of color, incorrect processing time, or mechanical or environmental factors, it may require additional conditioning as indicated in Table 7.
- 10
- 15

Table 7

Texture	Current Condition and/or Damage	Conditioner Needs
Fine	Normal/ Single-Processed	Light level conditioner Hair color protection Address fine texture
Fine	Double-Processed/ Naturally Curly/ Permanent-Waved/ Straightened	Moderate level conditioner Hair color protection Address fine texture
Fine	Damaged	Moderately high level conditioner Hair color protection Address fine texture Improve tensile strength and repair
Medium	Normal/ Single-Processed	Moderate high level conditioner Hair color protection Address medium texture
Medium	Double-Processed/ Naturally Curly/ Permanent-Waved/ Straightened	Moderately high level conditioner Hair color protection Address medium texture Improve tensile strength and repair
Medium	Damaged	High level conditioner Hair color protection Address medium texture Improve tensile strength and repair
Coarse	Normal/ Single-Processed	Moderately high level of conditioner Hair color protection Address the needs of coarse hair Moisturize and tame hair
Coarse	Double-Processed/ Naturally Curly/ Permanent-Waved/ Straightened	Very high level of conditioner Hair color protection Address the needs of coarse hair Moisturize and tame hair
Coarse	Damaged	Very high level of conditioner Hair color protection Address the needs of coarse hair Moisturize, repair and tame hair
Very Coarse	Normal Single-Processed	Very high level of conditioner Hair color protection Address the needs of very coarse hair Moisturize and tame hair
Very Coarse	Double-Processed/ Naturally Curly/ Permanent-Waved/ Straightened	Very high level of conditioner Hair color protection Address the needs of very coarse hair Moisturize and tame hair
Very Coarse	Damaged	Very high level of conditioner Hair color protection Address the needs of coarse hair Moisturize, repair and tame hair

B. THE PRODUCT ASPECT OF THE INVENTION

The product aspect of the invention is categorized in at least three (3) parts: 1) proportional shampoos, 2) proportional conditioners and 3) a kit comprising the proportional shampoos and conditioners.

5 1) The Proportional Shampoos

In accordance with the invention, proportional shampoos are formulated to have specific proportions of cleansing and conditioning properties to address the diagnosed requirements of the hair. Four proportional shampoos have been developed, although, it should be understood, fewer or more the four proportional shampoos can be 10 developed and used to address the diagnosed requirements of the hair on a more coarse or more fine scale, respectively. As described in further detail below, the four proportional shampoos are designated 100/0, 90/10, 80/20 and 60/40. As one moves across the spectrum from 100/0 shampoo to 60/40 shampoo, the level of cleansing activity decreases proportionally while the level of conditioning increases 15 proportionally. A higher level of cleansing activity relative to conditioning corresponds, for example, to a high rate of sebum (oil) production on the scalp and/or to finer, as opposed to coarser hair.

Table 8 below identifies the proportional shampoos to be used to meet the cleansing needs set forth in Table 6 above.

20

Table 8		
Scalp Type	Hair Texture (Damage)	Proportional Shampoo
Oily	Fine/Medium	100/0
Oily	Fine/Medium (Damaged)	90/10
Oily	Coarse/Very Coarse	90/10
Normal/Oily	Fine/Medium	90/10
Normal/Oily	Fine/Medium (Damaged)	80/20
Normal/Oily	Coarse/Very Coarse	80/20
Normal/Dry	Fine/Medium	80/20
Normal/Dry	Fine/Medium (Damaged)	60/40
Normal/Dry	Coarse/Very Coarse	60/40
Dry	Fine/Medium	60/40
Dry	Fine/Medium (Damaged)	60/40
Dry	Coarse/Very Coarse	60/40

2) The Proportional Conditioners

In accordance with the invention, proportional conditioners are formulated to have specific proportions of conditioning and surfactant ingredients to address the diagnosed requirements of the hair for conditioning, including repair, 5 strengthening and protection. Four proportional conditioners have been developed, although, it should be understood, fewer or more than four proportional conditioners can be developed and used to address the diagnosed requirements of the hair on a more coarse or more fine scale, respectively. As described in further detail below, the four proportional conditioners are designated 5/95, 10/90, 20/80 and 40/60. As one moves 10 across the spectrum from 5/95 conditioner to 40/60 conditioner, the level of conditioning decreases proportionally while the level of surfactant increases proportionally. A higher level of conditioning relative to surfactant corresponds, for example, to any or all of the following diagnoses: a coarse, as opposed to a fine, texture; curly, as opposed to straight, state; processed, as opposed to normal, hair; and 15 damaged, as opposed to undamaged, hair.

Table 9 below identifies the proportional shampoos to be used to meet the conditioner needs set forth in Table 7 above.

Table 9

Texture	Current Condition (Damage)	Proportional Conditioner
Fine	Normal/Single-Processed	40/60
Fine	Double-Processed/Naturally Curly/Permanent-Waved/Straightened	20/80
Fine	Damaged	20/80 (Normal/Single-Processed) 10/90 (Double-Processed, etc.)
Medium	Normal/Single-Processed	20/80
Medium	Double-Processed/Naturally Curly/Permanent-Waved/Straightened	10/90
Medium	Damaged	10/90 (Normal/Single-Processed) 5/95 (Double-Processed, etc.)
Coarse	Normal/Single-Processed	10/90
Coarse	Double-Processed/Naturally Curly/Permanent-Waved/Straightened	5/95
Coarse	Damaged	5/95
Very Coarse	Normal/Single-Processed	5/95
Very Coarse	Double-Processed/Naturally Curly/Permanent-Waved/Straightened	5/95
Very Coarse	Damaged	5/95

3) The Kit of Proportional Shampoos and Conditioners

The present invention, in addition to being the method which is being described herein, also provides a kit of proportional shampoos and conditioners for practicing the method. The kit includes the proportional shampoos and conditioners described above and diagnostic means to carry out the shampoo and conditioner diagnoses described above to determine which of the proportional shampoos and conditioners is most appropriate for a given person's hair. Examples of the use of the kit will be given below.

A graphical understanding of the relationship of the method of the invention to the shampoos and conditioners is achieved by reference to Figure 1. Figure 1 is a diagram exemplifying the proportional relationship of the shampoos and conditioners of the present invention. Figure 1 places four representative shampoos and conditioners of the invention on a scale indicating relative degrees of cleansing and conditioning as they relate to each of the five (5) criteria for assessing the hair and scalp of an individual.

C. THE SCIENTIFIC ASPECT OF PROPORTIONAL CLEANSING AND CONDITIONING

While not wishing to be limited to theory, the advantageous use of the method of the invention is achieved with the proportional cleansing and conditioning formulations, which have been formulated with conventional components known in the art. In accordance with the invention, the proportional shampoos and conditioners are described in terms of a macro system (which refers to the general components in both the shampoo and conditioner formulations) and an amphotolyte complex. It will be apparent to those skilled in the art that other shampoo and conditioner formulations can be prepared for use with the method of the invention following the teachings set forth herein. Accordingly, while the shampoo and conditioner formulations are preferred for use with the invention, the method of the invention is not limited to the formulations set forth herein.

1. The Macro System

The macro system refers to the components present in the proportional shampoos and conditioners, and was designed to provide scientific solutions to the full

range of indications considered during the diagnostic process that identifies the cleansing and conditioning requirements of an individual's hair. As will be apparent to one skilled in the art, shampoo and conditioner formulations contain a multitude of components to address each and every requisite functionality to be provided by the 5 formulations (e.g., cleansing, conditioning, film formation, strengthening and so on).

While these requirements operate independently, for the purposes of the invention the various components in the shampoo and conditioner are expressed in terms of their relative charges ranging between positive (at one end of the spectrum) and negative (at the other end of the spectrum). As is well known in the art, an 10 individual's hair typically carries a negative charge. Through a correlation of these charges, the macro system provides the benefits of repair, protection, strengthening, and shine enhancing the services of cleansing and conditioning through the establishment of the charge relationships.

An important determinant in both the shampoos and conditioners used in 15 conjunction with the method of the invention is cationic activity provided in part through the use of cationic conditioning agents (or ingredients) in addition to other components of the basic conditioning system. The cationic conditioning agents in the proportional shampoos and conditioners have the capability to repair, protect and strengthen, in addition to providing the basic conditioning services of static removal 20 and wet and dry combability. Overall cationic activity is provided by three generic classes of components interacting within the proportional shampoos and conditioners. The proportional cleansing and conditioning activity of the shampoos and conditioners of the invention is achieved by the proportional (i.e., graduated) concentrations of conditioning agents, surfactants, and amphotolytes within each class of components, 25 which are summarized in Table 10 below.

Table 10

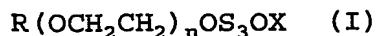
Component	Function
Surfactant system Anionic (-) Amphoteric (\pm) Nonionic (0)	Basic cleansing: Blend of surfactants appropriate for specific scalp and hair cleansing needs
Conditioning system Cationic polymers, quaternium ammonium salts (+) Nonionic (e.g., silicone, ester) (0)	Basic conditioning: Anti Static Wet and dry combability
Ampholyte Complex (\pm) Amphoteric surfactants Amino acids Proteins	Enhanced basic cleansing and conditioning: Repair Protect Cleanse

Each of the components with the above generic classes are well known in the art for use in shampoos and conditioners. Representative examples of 5 compounds in each of these classes are given in any of the following references, which are incorporated herein by reference: "International Cosmetic Ingredient Dictionary and Handbook" (9th Edition, 2002); "Handbook of Cosmetic Science and Technology" (Howard I. Maibach, 2001); "The Science of Hair Care" (Charles Zviac, 1986); "Chemical and Physical Behavior of Human Hair" (Springer-Verlag, 3rd Edition, 1994); 10 "Milady's Standard Textbook of Cosmetology" (2002); and "Hair Structure and Chemistry Simplified" (John Halal, 2002).

a) **Surfactants**

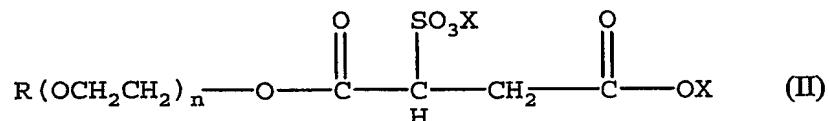
A variety of surfactants can be used in accordance with the invention for each class of surfactants. Representative of examples of anionic surfactants to be used 15 include, but are not limited to, anionic surfactants selected from the following classes of surfactants:

1) From about 1 to about 10 percent by weight of the total composition of an alkyl ether sulfate of the formula (I):



where "R" is an alkyl group having 12 to 18 carbons, "n" is an integer from 1 to 4, and "X" is a cation such as an alkali metal or a quaternary ammonium group.

5 2) From about 1 to about 10 percent by weight of the total composition of an alkyl ether sulfosuccinate of the formula (II):



where "R" is an alkyl group having 8 to 20 carbons, "n" is an integer from 1 to 4, and "X" is a cation such as an alkali metal.

10 Preferably, the anionic surfactant is comprised of sodium laureth sulfate, ammonium laureth sulfate, disodium laureth sulfosuccinate, disodium PEG-12 dimethicone sulfosuccinate or a mixture thereof. Ammonium laureth sulfate and sodium laureth sulfate are available commercially from Cognis Corporation N.A. under the trade names "Standapol EA-1" and "Standapol ES-2". Disodium laureth sulfosuccinate and disodium PEG-12 dimethicone sulfosuccinate are available commercially from McIntyre Group LTD. under the trade names "Mackanate EL" and "Mackanate DC-50".

15

Representative of examples of amphoteric surfactants to be used include, but are not limited to, amphoteric surfactants selected from the following classes of 20 surfactants:

1) From about 1 to about 5 percent by weight of the total composition of an amidoalkyl betaine of the formula (III):

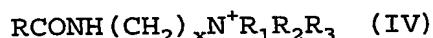


25

where "RCO" represents a fatty acid derived from a natural oil (e.g., coconut oil), "n" is an integer from 1 to 3, and R₁ and R₂ are each an alkyl group having 1 to 4 carbons

(e.g., methyl groups). A preferred amidoalkyl betaine is cocamidopropyl betaine, which is available commercially from Cognis Corporation N.A. under the trade name "Velvetex BK-35".

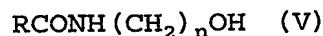
2) From about 0.1 to about 5 percent by weight of the total composition of
5 amphocarboxylate compound having formula (IV):



where "R" is an alkyl group having 10 to 21 carbons; "x" is an integer of from 2 to 4;
10 R₁ is hydrogen; R₂ is a carboxyalkyl group with 2 to 3 carbons; and R₃ is a hydroxyalkyl group containing 2 to 3 carbons. Preferably, the amphocarboxylate compounds are sodium lauroamphoacetate, which is commercially available from McIntyre Group LTD. under the trade name "Mackam HPL 28" and sodium cocobutteramphoacetate, which is supplied by Tri-K Industries under the trade name
15 "Vamasoft Cocoa Butter".

Representative of examples of nonionic surfactants to be used include, but are not limited to, nonionic surfactants selected from the following classes of surfactants:

1) From about 1 to about 10 percent by weight of the total composition of long-chain alkyl glucosides or polyglucosides, which are condensation products of a long-chain alcohol containing from about 8 to 14 carbon atoms, with glucose or glucose-containing polymer. The alkyl glucosides have about 1 to 6 glucose residues per molecule of alkyl glucoside. A preferred glucoside is lauryl glucoside, which is commercially available from Henkel Corporation under the trade name "Plantaren
20 1200".
25 2) From about 0.1 to about 3 percent by weight of the total composition of an alkanolamide surfactant having formula (V):



where RCO represents the fatty acid derived from a natural oil (e.g., coconut oil) and "n" is an integer from 1-3. A preferred alkanolamide is Cocamide MEA, which is available commercially from Protameen Chemicals Inc. under the trade name "Protamide CME".

5 3) From about 0.1 to about 1 percent by weight of the total composition of an alkoxylated alcohol, preferably the polyethylene glycol ether of the diester of methyl glucose and oleic acid with an average of 120 moles of ethylene oxides, which is commercially available from Amerchol Corporation under the trade name "Glucamate DOE-120".

10 b) Cationic Conditioning Polymers

Likewise, cationic conditioning polymers for the conditioning system are well known in the art. For example, representative cationic conditioning polymers include, but are not limited to, cationic conditioning polymers selected from the following:

15 1) a cationic cellulose derivative; and
2) quaternized copolymers of vinylpyrrolidone and dimethylaminoethyl methacrylate.

The amount of each conditioner component may range, based upon the total weight of the composition, from about 0.01 to about 1 percent, preferably from 20 about 0.01 percent to about 0.5 percent.

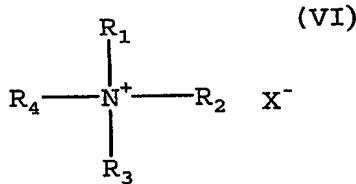
25 Preferably, the cationic cellulose derivative is a polymeric quaternary ammonium salt derived from the reaction of hydroxyethyl cellulose with a trimethylammonium substituted epoxide. The material known as Polyquaternium-10, supplied by Amerchol Corporation as "Polymer JR-400" having an average molecular weight of 300,000 to 400,000, may be used for this purpose.

30 A second preferred cationic polymer includes those compounds derived from the reaction of diethyl sulfate and a copolymer of vinyl pyrrolidone and dimethyl aminoethylmethacrylate. The material, known as Polyquaternium-11 and commercially available from ISP under "Gafquat 755N" having an average molecular weight of approximately 1,000,000, may be used for this purpose.

c) Quaternary Ammonium Salts

The conditioner system of the invention also includes quaternary ammonium salts. Representative quaternary ammonium salts to be used include, but are not limited to, quaternary ammonium salts selected from the following cationic surfactant classes

5 having formula (VI):



where R_1 is a C_{14} - C_{22} alkyl group or a C_1 - C_4 gluconamidoalkyl group; R_2 and R_3 are each C_1 - C_4 alkyl group; R_4 is C_1 - C_4 alkyl group or C_1 - C_4 hydroxyalkyl group; and X^- is a salt-forming anion selected from the group consisting of chloride, bromide, methosulfate and mixtures thereof.

10 Generally the amount of each of the above conditioning ammonium salts may range based upon the total weight of the composition, from about 0.1 percent to 15 about 7 percent, preferably from about 0.1 percent to 5 percent.

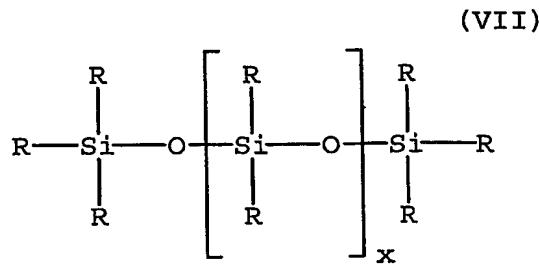
One preferred monoalkyl quaternary compound is behetrimonium methosulfate, which is commercially available from Croda Inc. under the trade name "Incroquat behenyl TMS" which is a mixture of behetrimonium methosulfate and cetearyl alcohol.

20 A second preferred conditioning quaternary compound is the gluconamidopropyl dimethyl 2-hydroxyethyl ammonium chloride known as Quaternium-22, which is commercially available from ISP under the trade name "Ceraphyl 60".

d) Nonionic Silicone-Derived Compounds

25 The conditioning system of the invention also includes nonionic silicone-derived compounds (e.g., siloxanes and siloxane derivatives) for use as emollients. Representative silicon-derived compounds to be used include, but are not

limited to, non-volatile silicone conditioning agents selected from the following class having formula (VII):



5 where each "R" independently is alkyl or alkylaryl group, and x is an integer from 7 to 80,000. The silicone is present in an amount from about 0.1 percent to about 10 percent by weight of the total composition and more preferably from 0.5 percent to 5 percent.

Examples of suitable non-volatile silicone include polydimethylsiloxane 10 and polymethylphenylsiloxanes having viscosity in the range of 200 to 1000 cps. These materials are known as "Dimethicone 200" available from Dow Corning Corporation and "Si-Tec PTM" series supplied by ISP.

e) Ampholyte System

As noted above, the ampholyte system can also include non-surfactant 15 zwitterionic compounds such as amino acids and proteins. Representative zwitterionic compounds to be used include, but are not limited to, an amino-acid- derived zwitterion and a non-hydrolyzed wheat protein in the range of about 0.1 to about 3 percent by weight.

In a particularly preferred composition, the zwitterions are hydrocreatinine 20 commercially available from Centerchem, Inc. under the trade name of Cosmocaire C-100 and non-hydrolyzed wheat gluten known as "Dragoderm 2/012550" commercially available from Dragoco.

2. The Ampholyte Complex

In accordance with the invention, ampholyte complex refers to the 25 generic class "ampholytes" which are believed to regulate the cationic activity of the shampoos and conditioners by interacting with the other component classes of the

macro system. While not wishing to be limited by theory, it is believed that the ampholytes facilitate tailoring of the macro system to specific diagnoses and thus enable optimum cleansing and conditioning. Thus, optimum cleansing and conditioning are achieved by systematically modulating the concentrations of 5 ampholytes that are combined with conditioning agents and surfactants within the broader shampoo and conditioner compositions.

3) The Macro System and Ampholyte Complex for the Shampoos

The macro system for the proportional shampoos uses the interaction of scalp oil production and hair texture to identify ranges in hair type and thus the 10 corresponding cleansing needs for each hair type. As known in the art, texture restricts the transfer of oil (i.e., sebum) from the scalp to the hair establishing the level of conditioning needed, if any, from the shampoo. Likewise, the scalp's oil production determines the level of cleansing needed from the surfactants in the shampoo. The diagnosis of scalp oil production and hair texture establishes the relative proportion of 15 cleansing to conditioning activity needed from a shampoo for a particular hair type.

- a) The Surfactant System - Three categories of surfactants are used in the shampoos of the invention represented by negative, neutral and ampholytic charges as exhibited by anionic, nonionic, and amphoteric surfactants, respectively. The surfactants are blended proportionally to address sebum coverage (determined by scalp production) and texture of the hair. The relative concentrations of each class of surfactants are formulated to integrate the activity of the ampholyte in proportion to the hair's demands for emolliency to achieve desired cleansing.
- b) The Conditioning System - The functions of static removal and dry and wet combing are addressed in shampooing through the presence of conditioning agents that interact with the ampholytes in the shampoo compositions. The concentration of conditioning agents along with emollients increases in the shampoo compositions based upon the increasing level of conditioning required by an individual's hair as determined from the texture and state of damage 25 relative to the scalp's rate of oil production. In accordance with the invention, it is believed that the intensity of the cationic activity provided by these 30

conditioning agents (e.g., cationic conditioning polymers and quaternium ammonium salts, respectively) increases (i.e., is synergized) by their use in combination with the amphoteric surfactant.

Thus, while not wishing to be limited by theory, it is believed that the general function of the ampholyte complex for the shampoos can be characterized as follows. When applied to the hair, varying proportions of nonionic emollients and amphoteric surfactants influence anionic surfactant activity. The interaction of the amphoteric surfactant in higher concentrations within the shampoo compositions of the invention influences the cleansing activity (by lessening the harsh cleansing characteristics of the anionic surfactants) while synergizing the cationic conditioner agents (by intensifying their basic conditioning, repair and protection performance).

20 In addition, the shampoos of the invention can contain additional conventional components, such as fragrance, preservatives, anti-oxidants and chelating agents. The preservatives may be any appropriate preservative for a rinse-off product. The chelating agents may be disodium EDTA or trisodium EDTA. The anti-oxidants may be BHT or tocopheryl acetate. One or more of the following fatty alcohols may 25 also be included: cetearyl alcohol, cetyl alcohol and stearyl alcohol. One or more of the following esters may also be included: glyceryl stearate, glycol stearate, triglycerides and meadowfoamates. The humectants glycerin and polyethylene glycols; plant extracts and fragrance may also be included.

4) The Macro System and Ampholyte Complex for the Conditioners
30 As in the proportional shampoos, the macro system for the proportional conditioners relies on the modulation of cationic components through the systematic

use of an ampholyte complex designed to condition, repair, strengthen, protect and enhance the shine of hair in proportion to the needs of a particular hair type.

The macro system for conditioners operates by adjusting the relative cationic activity of the conditioner by altering the ratio of cationic conditioning agents/film formers and the ampholyte complex (which exhibits cationic activity while present in the conditioner) to meet the particular needs of an individual's hair type to provide optimum conditioning, repair, strengthening, shine and protection. The diagnostic determinants that affect the requisite level of cationic activity required by a particular hair type include hair texture, chemical process, curvature, level of damage, and strengthening (in function of the diameter of the substrate).

- a) The Surfactant System - In accordance with invention, the surfactant system for the conditioners is composed of an amphoteric surfactant, which is also part of the ampholyte complex described below. While not wishing to be limited by theory, it is believed that the amphoteric surfactant functions by intensifying the activity of the cationic conditioning agents/film formers and other ampholytes in the conditioning composition. The amphoteric surfactant is believed to interact with the other components of the conditioner in two ways:
 - (i) The interaction with cationic conditioning polymers - The anti-static and dry/wet combability cationics are intensified by the amphoteric surfactant's own cationic activity; and
 - (ii) The interaction with other ampholytes in the ampholyte complex - The amphoteric surfactant intensifies the repairing benefits of the amino acids and proteins.
- b) The Conditioning System – As will be apparent to those skilled in the art, a constant level of cationic conditioning polymers is required in all the proportional conditioners to provide a basic level of static removal and improved wet and dry hair combability. While not wishing to be limited by theory, it is believed that the effectiveness of the cationic conditioning polymers and film formers are intensified through their interaction with the ampholytes of the ampholyte complex thereby meeting the increased need for basic conditioning required by higher hair textures.

c) The Ampholyte Complex – The ampholyte complex of the conditioners of the invention include amphoteric surfactants as described above, and at least one additional non-surfactant ampholyte. The additional non-surfactant ampholytes are to provide repair and protection in proportion to the hair's needs and to intensify the basic conditioning provided by the cationic conditioning polymers.

5 Examples of non-surfactant ampholytes to be used include, but are not limited to, zwitterionic compounds such as amino acids and proteins.

Thus, while not wishing to be limited by theory, it is believed that the general function of the ampholyte complex for the conditioners can be characterized as follows.

10 The ampholyte complex (i.e., at least one amphoteric surfactant and at least one non-surfactant ampholyte) in the conditioner is believed to increase adherence of the cationic conditioning polymers and film formers on an individual's hair thereby providing increased improvement to hair quality, both cosmetically and structurally. Preferably, the use of increasing and graduated levels of non-surfactant ampholytes

15 such as amino acids and proteins provide the added properties of repairing and protecting the individual's hair.

As known to those skilled in the art, as texture decreases (i.e., from coarse to fine), the need for deposition with a film former increases (which acts on the relative fragility of the substrate) irrespective of the level of deposition with cationic conditioning agents needed. As a result, an individual's hair will tend to require a conditioner with relatively less or minimal amounts of ampholyte complex such as that provided by the conditioners of the invention designated 20/80 or 40/60.

Likewise, as an individual's hair demonstrates a need for repair (as a result of damage or the presence of chemical hair treatment), the need for repair (through amino acids and proteins) and deposition of cationic conditioning polymers increases. As a result, an individual's hair will tend to require conditioner with relatively greater or maximum amounts of ampholyte complex such as that provided by the conditioners of the invention designated 10/90 or 5/95.

Moreover, hair that lacks surface shine as a result of both texture and damage requires an increased level of cationic conditioning polymer deposition as well as nonionic (silicones) activity.

VI. MAINTAINING HAIR STYLE INTEGRITY

Having determined the most appropriate of the proportional shampoos and conditioners to be used for a specific client or customer during a salon visit in accordance with the method disclosed thus far, it is a further aspect of the present 5 invention not only to make the most appropriate proportional shampoo and conditioner available to the customer for use at home during the period between salon visits, but also to couple them with a method for maintaining the quality and integrity of a hair cut or style obtained during the salon visit. The method includes two phases: the in-salon phase and the home-care phase.

10 During the in-salon phase, in addition to performing a diagnosis of the hair and scalp in accordance with the discussion above, the hair stylist and customer together decide upon a style to be given to the hair. Cutting and styling aids, which may be in the form of sprays, are applied to the hair, after it has been shampooed and conditioned with the appropriate proportional shampoo and conditioner, to make the 15 hair behave, while being cut and styled, in a manner consistent with that of the hair style desired. In other words, the cutting and styling aids are applied to the hair to facilitate cutting and styling in a desired and preselected manner.

20 In accordance with the present invention, the cutting and styling aids are formulated to include additives or infusions that facilitate attaining and maintaining a particular cut and style desired by an individual. At a minimum, two (2) separate functional criteria have been identified by the inventors as being necessary for attaining and maintaining a particular cut and style of hair: "Ability"; and "Atmosphere".

25 In the context of the invention, "Ability" refers to a preselected shape of the hair fibers to provide a style of hair desired for a particular cut. "Ability" is categorized into at least three (3) qualitative subcriteria for the shape and style of hair fibers in which cutting and styling aids are formulated with various additives to maximize or accentuate. However, as may be apparent to those skilled in the art, it should be understood that other additional subcriteria within "Ability" could be developed.

30 In accordance with the invention, the three (3) qualitative subcriteria for "Ability" are "Volume", "Linear", and "Curl". Thus, for example, a cutting aid

formulated to maximize one of these subcriteria would be applied (e.g., sprayed) on the hair prior to or during cutting. In a more specific example, if an individual were to select a particular cut that required his or her hair to appear to have volume, a cutting and/or styling aid formulated to maximize the “volume” of the individual’s hair would 5 be selected.

In general, through the use of specially formulated cutting and/or styling aids, the shape of an individual’s hair is non-permanently altered for a particular style and cut by adding volume, defining curl or providing relative linear properties to the hair. In the context of the invention, “Volume” refers to lifting of the hair at its roots, 10 making it appear fuller and thicker, and giving it more body, so that it stands away from the scalp. Where a hair cut or style having volume as one of its characteristics is chosen, a cutting aid specially formulated to accentuate the “Volume” of an individual’s hair would be used.

“Linear” in the context of the invention refers to making the hair 15 straight, compact and smooth, giving it softness and cohesion, which, in turn, creates shine because individual hairs are lined up with one another. Finally, in the context of the invention, “Curl” refers to providing hair with varying degrees of spirals because individual strands of hair have diameters which vary along their lengths. Springy, defined curls are the result.

20 As noted above, “Atmosphere” is the second functional criteria identified by the inventors as being necessary for attaining and maintaining a particular cut and style of hair. In the context of the invention, “Atmosphere” refers to altering the appearance of an individual’s hair to mimic the effects of weather or climate, or to counteract those effects, on hair styles provided by salons. In a manner analogous to 25 “Ability”, “Atmosphere” is categorized into at least three (3) qualitative subcriteria. While three (3) “Atmosphere” subcriteria have been developed by the inventors, it should be understood that other subcriteria could be developed by those of ordinary skill in the art. As such, cutting and styling aids can be formulated to adjust “Atmosphere” thereby emulating the positive and controlling the negative effects of 30 three different climates on hair.

The three (3) subcriteria of "Atmosphere" are "Tropical", "Arctic" and "Desert". In the context of the invention, "Tropical" means giving an individual's hair the appearance and behavior of being in a warm, humid environment by providing an individual's hair with a higher level of moisture than the pre-existing, ambient moisture of the hair thereby swelling the hair fibers to give the hair a naturally fuller, healthy appearance. The moisture tends to dissipate static electric charge in the hair, enhancing its natural pattern of behavior. The hair appears shiny and almost "dewy" and "perky". However, frizz, ordinarily a negative aspect of humidity, remains under control.

In an analogous manner, "Arctic" means giving an individual's hair the appearance and behavior of being in a cold, less humid environment by providing the individual's hair with equivalent levels of moisture and charge to maintain the fibers' natural size. The result is that individual strands of hair remain close together and close to the scalp. The hair appears shiny because the hair fibers are lined up and close together. However, flyaway is controlled.

Likewise, "Desert" means giving an individual's hair the appearance and behavior of being in a hot, dry environment by removing moisture from the individual's hair while increasing the level of charge. Under these conditions, the hair fibers appear more rigid and the electrical charge allows the hair fibers to separate, giving a dimensional, voluminous effect. As a result, the hair appears abundant, and textured with a matte finish. Both flyaway and frizz are controlled.

When required by a particular hair cut or style, cutting and styling aids formulated to accentuate either "Ability" or "Atmosphere" or both functional criteria, may be applied to the hair, prior to cutting and styling, as a spray or in some other form. In all, cutting and styling aids are formulated to accentuate several possible combinations of the "Ability" and the "Atmosphere". Combinations of "Ability" and "Atmosphere" in which cutting and styling aids of the invention are specifically formulated to accentuate are summarized in Table 11 below.

Table 11

No.	Ability	Atmosphere	Activity
1	Volume		Hair that is lifted at roots and appears more abundant
2	Curl		Defined, controlled, spiral curls
3	Linear		Straight, smooth hair
4		Tropical	Robust, moisture-rich hair; hair fibers are moist and plump and their natural pattern of behavior is enhanced; hair is shiny (dewy)
5		Desert	Textured, separated strands that make the hair appear abundant, dimensional and not glossy
6		Arctic	Compact (fibers are close together and close to the head), shiny hair
7	Volume	Desert	Hair that is lifted at roots; hair fibers are separated, showing a multitude of textured strands that are not glossy
8	Curl	Desert	Spiral curls are enhanced; hair fibers are separated, showing a multitude of textured strands that are not glossy
9	Linear	Desert	Hair that is straight; hair fibers are separated, showing a multitude of strands, slightly textured and slightly matte
10	Volume	Tropical	Hair that is lifted at roots; hair fibers are moist and plump and their natural pattern of behavior is enhanced; hair is shiny (dewy)
11	Curl	Tropical	Defined spiral curls; hair fibers are moist and plump and their natural pattern of behavior is enhanced; hair is shiny (dewy)
12	Curl	Arctic	Defined, controlled, spiral curls that are shiny; hair fibers are compact (close together and close to the head – no volume)
13	Linear	Arctic	Hair that is straight and smooth; hair fibers are compact (close together and close to the head) and shiny

It will be noted that while there are nine (9) theoretical possible combinations of "Ability" and "Atmosphere", only seven appear in Table 11. "Linear" with "Tropical" and "Volume" with "Arctic" do not appear in Table 11 and would not be used in combination. The activity of "Linear" would tend to counteract the effect

produced by "Tropical", as the former is used to produce straight, smooth hair while the latter, evoking a tropical environment, tends to separate the hair strands from one another. Similarly, the activity of "Volume" would tend to counteract the effect produced by "Arctic", as the former is used to make the hair appear more abundant 5 while the latter, evoking an arctic environment, tends to make the hair more compact. However, more than one "Ability" may be combined with an "Atmosphere" to achieve other desired effects and other possible product combinations.

In this connection, the present invention also includes a kit of cutting and styling aids, which may be referred to as a Salon Kit, for the hair stylist in the 10 salon. The kit includes at least six sprays, or other container and application means, one for each of the "Ability" and "Atmosphere" functionalities to be accentuated.

Turning now to the home-care phase, it will first be recalled that during a salon visit the hair and scalp of the customer are given a diagnosis in accordance with the present invention, and that the most appropriate of the proportional shampoos and 15 conditioners are used on the customer and recommended for use at home between salon visits. It is part of the present invention that the most appropriate proportional shampoo and conditioner be made available for sale to the customer for use at home. A styling product may also accompany the proportional shampoo and conditioner.

Moreover, if, in addition to having a hair and scalp diagnosis, the 20 customer's hair has been cut and styled with aids formulated to accentuate the "Ability" and "Atmosphere" functionalities, it will be desirable for the customer to be able to use those additives between salon visits to maintain the quality and integrity of the hair style.

In accordance with the present invention, this is accomplished in two ways. 25 Firstly, additives to accentuate the "Ability" and "Atmosphere" functionalities addressed during cutting and styling of the customer's hair in the salon are subsequently added to the proportional shampoo and conditioner appropriate for the customer in specific proportions for use at home. In addition, the additives to accentuate the "Ability" and "Atmosphere" functionalities are also included in the 30 styling product for the customer's use at home. In this manner, through the use of the proportional shampoo and conditioner appropriate for the customer's hair and scalp in

combination with additives to accentuate the specific "Ability" and "Atmosphere" functionalities for the customer's cut and style, and optional use of a styling product formulated to accentuate the same "Ability" and "Atmosphere" functionalities, the quality or integrity, that is the desired appearance of the hair cut or style may be
5 maintained during the period between salon visits.

Referring back to Table 11, which shows the various combinations of "Ability" and "Atmosphere" functionalities, it will be apparent that, counting the functionalities themselves as well as the combinations, there are at least thirteen functionalities of "Ability" and "Atmosphere" and combinations thereof that may be
10 accentuated by additive formulations and can be added in proportional amounts to the proportional shampoos and conditioners. Additional combinations are possible. As there are four shampoos and four conditioners, at least fifty-two (four times thirteen) proportional shampoos and at least fifty-two proportional conditioners are possible. It will be even more readily apparent to those of ordinary skill in the art that few salons
15 would have the space required to maintain an inventory of fifty-two possible proportional shampoos and fifty-two possible proportional conditioners. For this reason, it is also part of the present invention, that the appropriate proportional shampoo and conditioner, having additives to accentuate the "Ability" functionality, the "Atmosphere" functionality or combinations thereof included in specific amounts, be
20 available for order from a central location for shipment to the customer's residence.

In this connection, it is also part of the present invention to provide the consumer with a home-care kit, which may be so ordered from a central location for shipment to the customer's residence. The home-care kit includes the proportional shampoo and conditioner, each having any additive in a proportional amount, as well as
25 a styling product having the same additives.

Finally, referring again to the thirteen "Ability" and "Atmosphere" functionalities and combinations thereof listed in Table 11, each may be given its own characteristic aroma. A vial or small bottle having a sample of the characteristic aroma may also be included in the home-care kit as a way to interest the customer in
30 purchasing other products, such as perfumes, bath oils, body washes, soaps, skin creams, scented candles and similar products having the same characteristic aroma.

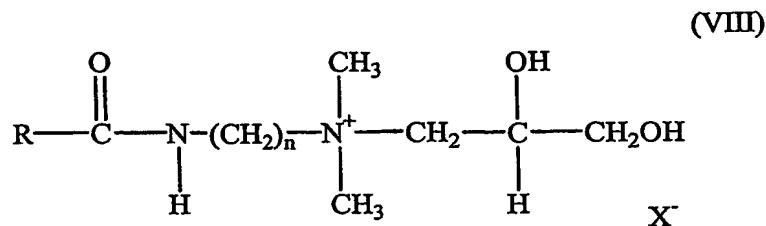
The home-care kit may also include offerings, which may be comprised of promotional literature, special offers or discount certificates, from third parties. If used by the customer in the purchase of goods and/or services offered by the third party, both the salon and the supplier of the home-care kit may receive a commission 5 accruing from the sale, a fee for introducing a potential customer to the third party or some other benefit. These offerings could be finely targeted based on previous purchases of goods and/or services made by the customer at the salon.

VII. CHEMISTRY OF “ABILITY” AND “ATMOSPHERE”

10 In accordance with the invention, as noted above, the functionalities of “Ability” and “Atmosphere” are accentuated or maximized through the use of cutting and styling aids specifically formulated to address these functionalities. As will be apparent to one skilled in the art, formulations to accentuate “Ability” and “Atmosphere” can be easily prepared with known additives following the teachings of 15 the invention.

Formulations to address “Ability” and “Atmosphere” include at least the following components: (1) a humectant; (2) a polymeric complex; and (3) a carrier or solvent. In addition, the formulations can also include various excipients such as preservatives, fragrance, chelating agents, herbal extracts, emollients, conditioning 20 agents, and the like. Representative examples of compounds for each of these classes are given in any of the following references, which are incorporated herein by reference: “International Cosmetic Ingredient Dictionary and Handbook” (9th Edition, 2002); “Handbook of Cosmetic Science and Technology” (Howard I. Maibach, 2001); “The Science of Hair Care” (Charles Zviac, 1986); “Chemical and Physical Behavior of 25 Human Hair” (Springer-Verlag, 3rd Edition, 1994); “Milady’s Standard Textbook of Cosmetology” (2002); and “Hair Structure and Chemistry Simplified” (John Halal, 2002).

Humectants to be used include any humectant suitable for cosmetic applications. Preferably, the formulation includes from about 0.001 to about 5 percent 30 (active) by weight of the total composition. One preferred class of humectants are quaternary ammonium derivatives of glycerol and fatty acids of formula (VIII):



where "R" is a C₁₈–C₂₄ fatty acid residue, "n" is an integer from 2 to 5, and "X" is a salt-forming anion such as chlorine or bromine.

5 A preferred quaternary ammonium derivative is Limnanthes Alba (Meadowfoam) Glyceryl Quaternium (40 percent active) commercially available under the trade name Meadowquat® Gl by Fancor® (The Fanning Corporation).

10 The polymeric complex of the invention is a combination of at least three (3) different functional classes of polymers: (a) a film former; (b) a static 15 discharger; and (c) a volumizing resin. Film forming polymers (also known as hair fixatives) are well known in the art and provide compaction and thermal protection to the hair due to its film forming properties. Preferably, the formulation contains a film former in about 0.001 to about 5 percent (active) by weight of the total composition. One preferred class of film formers are acrylate copolymers. One particularly preferred 15 acrylate copolymer is a copolymer vinylpyrrolidone and dimethylaminopropylmethacrylamide commercially available from International Specialty Products, Inc. (ISP) under the trade name Styleze® CC-10 (10 percent active).

20 Static dischargers to be used in accordance with the invention are any polymeric compound capable of discharging static electricity. Preferably, the 25 formulation contains a static discharger in about 0.001 to about 5 percent (active) by weight of the total composition. One preferred class of polymers are polymeric surfactants with anionic surfactant moieties being more preferred. One particularly preferred polymeric surfactant is sodium polystyrene sulfonate commercially available from National Starch under the trade name Flexan® II.

25 As with the other components of the polymeric complex, volumizing resins to be in accordance with the invention are known in the art. Preferably, the formulation contains a volumizing resin in about 0.001 to about 10 percent (active) by weight of the total composition. A preferred class of volumizing resins are synthetic

polymers with imide, ester and acid functional groups. One particularly preferred synthetic polymer is polyimide-1 commercially available from ISP under the trade name Aquaflex™ XL-30 (30 percent active).

5 The remaining component of the formulation is a carrier or solvent suitable for cosmetic applications. Preferably, the carrier or solvent comprises a majority water and optional water-miscible organic solvents such as ethanol, propanol and the like.

10 As noted above, the styling and cutting aids can also include various optional components. One such additional component is an emollient which is well known in the art for use in cosmetic applications. One preferred class of emollients are fatty acid esters of siloxanes. Preferably, the formulation contains an emollient in about 0.001 to about 5 percent (active) by weight of the total composition. One particularly preferred emollient is dimethicone PEG-8 meadowfomate commercially available from Fancor under the trade name Fancorsil® LIM-1.

15 Another optional component for the cutting and styling aids of the invention is a hair fixative. Hair fixatives are well known in the art and typically are synthetic polymers capable of providing a stiff hold to an individual's hair. Preferably, the formulation contains a hair fixative in about 0.001 to about 5 percent (active) by weight of the total composition. One particularly preferred hair fixative is 20 polyvinylpyrrolidinone (PVP) commercially available from ISP.

25 The cutting and styling aids can also include commonly known conditioning agents. Preferably, the formulation contains a conditioning agent in about 0.001 to about 5 percent (active) by weight of the total composition. A preferred class of conditioning agents are silanol-terminated protein derivatives. One particularly preferred silanol-terminated protein derivative is hydrolyzed wheat protein PG-propyl silanetriol commercially available under the trade name Crodasone® W from Croda.

30 In accordance with the invention, the cutting and styling aids are formulated by adjusting the concentration of the various components to accentuate the desired "Ability" and/or "Atmosphere" functionalities. In Table 12 is set forth a representative master formulation to serve as a starting point for formulating cutting

and styling aids addressing the “Ability” and “Atmosphere” functionalities listed in Table 11.

Table 12

Component	Weight percent	Function
WATER	Qs to 100	Solvent
Polymeric Complex		
POLYIMIDE-1 (P1)	0.01-10.00	Volumizing resin to boost volume and roots, and to provide humidity resistance and style memory.
PVP/DMAPA ACRYLATES COPOLYMER (P2)	0.01-5.00	Film former to provide soft hold and thermal protection.
SODIUM POLYSTYRENE SULFONATE (P3)	0.01-5.00	Static discharger to dissipate static charge generated by combing/brushing to provide flexible styling.
Humectant		
MEDOWFOAM GLYCERYL QUATERNIUM (H1)	0.01-5.00	Mild quaternary compound that attaches humectant moiety directly to hair to provide sustained moisturization
Optional Components		
DIMETHICONE PEG-8 MEADOWFOMATE	0.01-10.00	Emollient
PVP	0.01-5.00	Hair Fixative
HYDROLYZED WHEAT PROTEIN PG-PROPYL SILANTRIOL	0.01-5.00	Conditioning agent-heat activated protein/silicone copolymer to provide thermal protection and film forming.
DISODIUM EDTA	0.001-0.50	Chelating agent
DIAZOLIDINYLYL UREA, IODOPROPYNYL BUTYLCARBAMATE	0.30	Preservative
HERBAL EXTRACT BLEND	0.001-2.00	
AROMA	0.001-2.00	
pH: 4.00-8.00		

components will alter the accentuation of the “Ability” and “Atmosphere” functionalities. While not wishing to be limited by theory, the inventors have found that on a continuum between moisture and charge, levels of the humectant and the polymeric complex can be adjusted to accentuate the “Ability” and “Atmosphere” functionalities needed to attain and maintain a desired style and cut of hair. This continuum and the interrelationship of the humectant and polymeric complex levels are shown in Table 13.

Table 13

(Charge level decreases)		(Charge level increases)	
High	Polymeric Complex	Low	
(relative concentration)			
MOISTURE		CHARGE	
More moisture/ less charge	Equivalent levels of moisture and charge	Less moisture/ more charge	
TROPICAL CHARGE 0 DIVERSITY	ARCTIC CHARGE + AND - COMPACT	DESERT CHARGE ++ OR -- SEPARATION	
(Moisture Level Increases)		(Moisture level decreases)	
High	Humectant	Low	
(relative concentration)			

10 Turning to each of the “Ability” and “Atmosphere” functionalities listed in Table 11, formulations accentuating each functionality or combinations of the two functionalities have been developed by altering the relative concentrations of the humectant and the three (3) components of the polymeric complex. In Table 14, set forth below, the predominant components (designated by an “X”) are listed for each 15 formulation developed to accentuate the functionalities listed in Table 11.

Table 14

	Ability/ Atmosphere Functionalities	Humectant (H1)	Volumizing Resin (P1)	Film Former (P2)	Static Discharger (P3)
1	Volume		X		
2	Curl	X			
3	Linear			X	
4	Tropical	X			X
5	Desert		X		X
6	Arctic			X	X
7	Volume/Desert		X		X
8	Curl/Desert	X	X		X
9	Linear/Desert		X	X	X
10	Volume/Tropical	X	X		X
11	Curl/Tropical	X			X
12	Curl/Arctic	X		X	X
13	Linear/Arctic			X	X

In a more preferred embodiment, the component amounts for each of the six (6) individual concentrates are set forth below in Table 15.

Table 15

Weight Percent (Active)	Tropical	Arctic	Desert	Volume	Linear	Curl
POLYMERIC COMPLEX:						
Polyimide-1	0.600	0.450	0.300	0.900	0.003	0.150
VD/DMAPA Acrylates Copolymer	0.075	0.125	0.150	0.001	0.300	0.001
Sodium Polystyrene Sulfonate	0.500	0.400	0.300	0.010	0.001	0.010
SUB-TOTAL	1.175	0.975	0.750	0.911	0.304	0.161
HUMECTANT:						
Meadowfoam Glyceryl Quaternium	1.000	0.750	0.500	0.250	0.250	2.000
OPTIONAL COMPONENTS:						
Dimethicone PEG-8 Meadowfoamate	2.000	2.000	2.000	2.000	2.000	2.000
Hydrolyzed Wheat Protein PG-Propyl Silanetriol	0.200	0.200	0.150	0.010	0.010	0.010
PVP	0.500	0.500	0.500	0.500	0.500	0.500

From Tables 12 through 15, one skilled in the art will appreciate that styling and cutting aids with alternative components can also be formulated to address the functionalities set forth in Table 11. Accordingly, while the above formulations are preferred, in accordance with the invention equivalent formulations can be utilized to accentuate the functionalities identified by the inventors in Table 11.

Turning to the proportional shampoos and conditioners of the invention, as previously noted, each of the functionalities or combinations thereof set forth in Table 11 can be accentuated with the shampoos and conditioners through incorporation of the humectant and the polymeric complex as well as the other optional components noted above for the styling and cutting aids of the invention. In accordance with the invention, total amounts of the humectant and polymeric complex incorporated into the shampoos and conditioners is variable and affected by parameters such as whether the proportional shampoos and conditioners already include the same or equivalent components found in concentrate formulations. These parameters can easily be determined by one skilled in the art following the teachings of the invention.

As noted above, there are fifty-two (52) possible combinations for each of the proportional shampoos and conditioners to be provided with the "Ability" and "Atmosphere" functionalities. In a manner analogous to Table 14, Table 16 and 17 set forth below list for each combination of shampoos and conditioners, respectively, the components of polymeric complex and humectant that predominant (designated by an "X") in each formulation.

Table 16
Proportional Shampoo Permutations

#	Shampoo	Ability	Atmosphere	Humec-tant (H1)	Volumizing Resin (P1)	Film Former (P2)	Static Discharger (P3)
1	100/0	Curl	Tropical	X			X
2	80/20	Curl	Tropical	X			X
3	90/10	Curl	Tropical	X			X
4	60/40	Curl	Tropical	X			X
5	100/0	Curl	Desert	X	X		X
6	80/20	Curl	Desert	X	X		X
7	90/10	Curl	Desert	X	X		X
8	60/40	Curl	Desert	X	X		X
9	100/0	Curl	Arctic	X		X	X

10	80/20	Curl	Arctic	X		X	X
11	90/10	Curl	Arctic	X		X	X
12	60/40	Curl	Arctic	X		X	X
13	100/0	Curl		X			
14	80/20	Curl		X			
15	90/10	Curl		X			
16	60/40	Curl		X			
17	100/0	Volume	Tropical	X	X		X
18	80/20	Volume	Tropical	X	X		X
19	90/10	Volume	Tropical	X	X		X
20	60/40	Volume	Tropical	X	X		X
21	100/0	Volume	Desert		X		X
22	80/20	Volume	Desert		X		X
23	90/10	Volume	Desert		X		X
24	60/40	Volume	Desert		X		X
25	100/0	Volume			X		
26	80/20	Volume			X		
27	90/10	Volume			X		
28	60/40	Volume			X		
29	100/0	Linear	Desert		X	X	X
30	80/20	Linear	Desert		X	X	X
31	90/10	Linear	Desert		X	X	X
32	60/40	Linear	Desert		X	X	X
33	100/0	Linear	Arctic				
34	80/20	Linear	Arctic				
35	90/10	Linear	Arctic				
36	60/40	Linear	Arctic				
37	100/0	Linear				X	X
38	80/20	Linear				X	X
39	90/10	Linear				X	X
40	60/40	Linear				X	X
41	100/0		Tropical	X			X
42	80/20		Tropical	X			X
43	90/10		Tropical	X			X
44	60/40		Tropical	X			X
45	100/0		Desert		X		X
46	80/20		Desert		X		X
47	90/10		Desert		X		X
48	60/40		Desert		X		X
49	100/0		Arctic			X	X
50	80/20		Arctic			X	X
51	90/10		Arctic			X	X
52	60/40		Arctic			X	X

Table 17
Proportional Conditioner Permutations

#	Conditioner	Ability	Atmosphere	Humect-tant (H1)	Volumizing Resin (P1)	Film Former (P2)	Static Discharger (P3)
1	5/95	Curl	Tropical	X			X
2	10/90	Curl	Tropical	X			X
3	20/80	Curl	Tropical	X			X
4	40/60	Curl	Tropical	X			X
5	5/95	Curl	Desert	X	X		X
6	10/90	Curl	Desert	X	X		X
7	20/80	Curl	Desert	X	X		X
8	40/60	Curl	Desert	X	X		X
9	5/95	Curl	Arctic	X		X	X
10	10/90	Curl	Arctic	X		X	X
11	20/80	Curl	Arctic	X		X	X
12	40/60	Curl	Arctic	X		X	X
13	5/95	Curl		X			
14	10/90	Curl		X			
15	20/80	Curl		X			
16	40/60	Curl		X			
17	5/95	Volume	Tropical	X	X		X
18	10/90	Volume	Tropical	X	X		X
19	20/80	Volume	Tropical	X	X		X
20	40/60	Volume	Tropical	X	X		X
21	5/95	Volume	Desert		X		X
22	10/90	Volume	Desert		X		X
23	20/80	Volume	Desert		X		X
24	40/60	Volume	Desert		X		X
25	5/95	Volume			X		
26	10/90	Volume			X		
27	20/80	Volume			X		
28	40/60	Volume			X		
29	5/95	Linear	Desert		X	X	X
30	10/90	Linear	Desert		X	X	X
31	20/80	Linear	Desert		X	X	X
32	40/60	Linear	Desert		X	X	X
33	5/95	Linear	Arctic			X	X
34	10/90	Linear	Arctic			X	X
35	20/80	Linear	Arctic			X	X
36	40/60	Linear	Arctic			X	X
37	5/95	Linear				X	
38	10/90	Linear				X	
39	20/80	Linear				X	
40	40/60	Linear				X	
41	5/95		Tropical	X			X
42	10/90		Tropical	X			X
43	20/80		Tropical	X			X
44	40/60		Tropical	X			X
45	5/95		Desert		X		X
46	10/90		Desert		X		X

47	20/80		Desert		X		X
48	40/60		Desert		X		X
49	5/95		Arctic			X	X
50	10/90		Arctic			X	X
51	20/80		Arctic			X	X
52	40/60		Arctic			X	X

Following the description set forth above, one skilled in the art will see that shampoo and conditioner formulations can be easily tailored to address the "Ability" and "Atmosphere" functionalities. For illustrative purposes, the weight 5 percents of the humectant and polymeric complex components to modify a proportional 80/20 shampoo to address the "Ability" and "Atmosphere" functionalities are described below in Table 18.

Table 18
Proportional 80/20 Shampoo
Weight Percent (active) of Modifying Components

#	Shampoo	Ability	Atmosphere	Humec-tant (H1)	Volumizing Resin (P1)	Film Former (P2)	Static Discharger (P3)
2	80/20	Curls	Tropical	3.000			0.510
6	80/20	Curls	Desert	2.500	0.450		0.310
10	80/20	Curls	Arctic	2.750		0.126	0.410
14	80/20	Curls		2.000			
18	80/20	Volume	Tropical	1.250	1.500		0.510
22	80/20	Volume	Desert		1.200		0.310
26	80/20	Volume			0.900		
30	80/20	Linear	Desert		0.303	0.450	0.301
34	80/20	Linear	Arctic				
38	80/20	Linear				0.300	0.001
42	80/20		Tropical	1.000			0.500
46	80/20		Desert		0.300		0.300
50	80/20		Arctic			0.125	0.400

10 VIII. AUTOMATED DIAGNOSTIC AND PRODUCT ORDERING SYSTEM

Diagnostic means and the desirability of ordering proportional shampoos, conditioners and other products for delivery to a customer's home have been mentioned several times in the preceding discussion. To this end, the present invention also provides a technology system for use in diagnosing the hair and scalp of the 15 customer in the salon, for recommending the appropriate proportional shampoo and

conditioner for the customer, and for ordering proportional shampoos, conditioners and other products for delivery to the customer's home.

The technology system includes a server or desktop personal computer (PC) which may be located at the reception desk of the salon or at another location 5 within the salon. The server or PC is connected to the Internet by way of a broadband connection using cable, DSL or other technology. The server or PC is also connected to one or more wireless network hubs installed throughout the salon.

At each chair or station, or perhaps for every two or three stations, a station being a point of service where hair is generally cut and styled, in the salon, a 10 handheld computing device is available. The handheld computing device, which may be referred to as WAND (wide area network device) will have a wireless network card, if necessary, in order to be connected to the wireless network in the salon. Each WAND can be used to browse the server or PC and the Internet. In addition, other larger wireless and wired devices may be connected to the network in the salon, such as 15 tablet PC's, network enabled cell phones and laptop and desktop PC's.

Using the WAND's internet browser, the stylist can log onto the website of the proprietor of the present invention and application, enter the hair and scalp diagnosis for each customer and receive a recommendation on the appropriate proportional shampoo and conditioner to be used.

20 Specifically, accessing the website from a WAND, the stylist enters his or her user ID and password, and logs in. The stylist may then access his or her appointments for that particular day. In this regard, the WAND obtains this information from the salon's existing automated appointment calendar. The stylist then selects a particular customer.

25 Using the WAND, the stylist may carry out the diagnosis for the hair and scalp described above by entering the responses to the relevant questions into the WAND. Alternatively, the stylist can perform the diagnosis himself or herself, and enter the result into the WAND. In either case, the stylist obtains a recommendation for the appropriate proportional shampoo and conditioner to be used. The stylist then 30 knows which shampoo and conditioner to use on the customer for the salon visit, and can initiate an order for them for delivery to the customer's home. The shampoo and

conditioner can also be “customized”, by including additives to address the “Ability” and “Atmosphere” functionalities appropriate for the hair cut and style being given to the customer, so that the customer may maintain the integrity of the hair cut and style by using them at home between salon visits. Of course, the “customized” hair styling 5 product is also included in the shipment to the customer’s home previously referred to as the home-care kit. The customer may also place additional orders from her home, by way of the proprietor’s website and, as stated previously, may order other beauty and home products having the same aroma as the additives used to “customize” the shampoo, conditioner and styling product.

10 The technology system may also be used to market unbooked salon time to potential new customers targeted by zip code, income level, gender and other characteristics through national marketing partners, such as Internet providers and websites.

15 Finally, the technology system, in particular, the wide-area network (WAN) in the salon, may be used to enable a customer to browse the Internet, to check e-mail messages and to make purchases, using a laptop or tablet PC, while her hair is being processed. The offerings may be targeted to the customer and be based on previous sales of goods and/or services, made by the customer at the salon and at other businesses, with the salon and technology system provider receiving a commission 20 accruing from any purchases, viewing advertising or some other benefit.

The following non-limiting examples illustrate the advantageous use of the method of the invention in combination with representative proportional shampoos and conditioners.

EXAMPLE 1

25 In accordance with the invention, four (4) proportional shampoos were formulated with increasing graduated amounts of ampholyte complex (+/- charged components), cationic conditioning agents (+ charged components) and nonionic emollient/repair agents (0 charged components). The weight percents of the anionic (- charged) components and the other nonionic components were kept relatively constant. 30 The shampoos were designated “100/0”, “90/10”, “80/20”, and “60/40” based on the relative cleansing to conditioning activities provided by the components. As will be

apparent from the designation "100/0", this particular formulation omitted cationic conditioning agents. A listing of the key components (including their charge categories) in the shampoos formulations is set forth in Table 19 below. Figure 2 is a diagram, similar to Figure 1, but modified relative thereto with an additional scale 5 representing the relationship of formulation components for both the proportional shampoos and conditioners (to be discussed below) by charge (anionic, neutral, amphoteric and cationic) as they relate to each of the five criteria for assessing the hair and scalp of an individual. A bar chart illustrating the general ratio of the components of the shampoos (classified by charge) is also found in Figure 3. The remaining 10 components included water and common excipients, such as fragrance, preservatives, extracts and essential oils, among others.

SHAMPOOS % active	100/0	90/10	80/20	60/40	FUNCTION
	% WT	% WT	% WT	% WT	
Meadowfoam amidopropyltrimethyl betaine	0.014	0.056	0.084	0.112	Conditioning
Cocamidopropyl Betaine	1.750	1.930	2.100	2.300	Foam booster
Sodium lauroamphoacetate	0.240	0.280	0.280	0.240	Mild cleansing
Total % +/- charge	1.990	2.210	2.380	2.540	
Disodium Peg-12 dimethicone Sulfosuccinate	0.360	0.360	0.360	0.360	Mild cleansing
Ammonium Laureth Sulfate	3.500	3.500	3.500	3.500	Mild cleansing
Disodium Laureth Sulfosuccinate	2.170	2.170	2.330	2.330	Mild cleansing
Total % negative charge	6.030	6.030	6.190	6.190	
Lauryl Glucoside	6.500	6.500	6.500	6.500	Mild cleansing
Cocamide MEA	1.150	1.150	1.150	1.150	Foaming booster
Peg-120 Methyl Glucose Dioleate	0.450	0.450	0.450	0.450	Thickener
Total % nonionic charge	8.100	8.100	8.100	8.100	
Mixture of Quaternium Polymers (including Quaternium-22 and Polyquaternium-10)	0.000	0.840	1.010	1.390	Conditioner/ anti-static
Total % positive charge	0.000	0.840	1.010	1.390	
Dimethicone peg-8 meadowfoamate	0.400	1.200	1.400	1.500	Emollient/ Repair

Simplified summaries of the actual weight percents of the categories of components by charge and the weight percentages of the categories relative to each other are listed below in Tables 20 and 21, respectively.

Table 20				
% of Active Ingredient Net Weight by Composition – Shampoos				
	100/0	90/10	80/20	60/40
Anionics (-)	6.03	6.03	6.19	6.19
Amphoteric (-) acting as Cationics (+)	1.99	2.21	2.38	2.54
Cationic Charge of Conditioner (+)	-	0.84	1.01	1.39
Nonionic Charge (emollient)	0.40	1.20	1.40	1.50
Total	8.42	10.28	10.98	11.62

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Table 21				
Proportion to Total Active Ingredients Net Weight – Shampoos				
	100/0	90/10	80/20	60/40
Anionics (-)	71.6%	58.6%	56.4%	53.3%
Amphoteric (-) acting as Cationics (+)	23.6%	21.5%	21.7%	21.8%
Cationic Charge of Conditioner (+)	0.0%	8.2%	9.2%	12.0%
Nonionic Charge (emollient)	4.8%	11.7%	12.7%	12.9%
Total	100.0%	100.0%	100.0%	100.0%

EXAMPLE 2

In a manner analogous to that in Example 1, four (4) proportional conditioners were formulated with decreasing graduated amounts of ampholyte complex (+/- charged components), and nonionic emollient/repair agents (0 charged components). The weight percentages of some of the cationic conditioning agents (+ charged components) were kept relatively constant. All of the formulations omitted anionic (- charged) components since they are used primarily in shampoos. The conditioners were designated "5/95", "10/90", "20/80", and "40/60" based on the relative proportion of surfactant to conditioner. A listing of the key components (including their charge categories) in the conditioner formulations is set forth in Table 22 below. A bar chart illustrating the general ratio of the components (classified by

charge) is also found in Figure 4. Reference is also made to Figure 2 mentioned above. The remaining components included water and common excipients such as fragrance, preservatives, extracts and essential oils, among others.

Table 22

Conditioners % active	5/95	10/90	20/80	40/60	FUNCTION
	% wt	% wt	% wt	% wt	
Behentrimonium Methosulfate	0.43	0.43	0.43	0.43	slip/wet combing/softening
Polyquaternium-37	0.65	0.65	0.65	0.65	Conditioning/ Cationic thickener
Polyquaternium-10	0.40	0.40	0.40	0.40	anti-static
Polyquaternium-11	0.06	0.10	0.14	0.18	film former
Total % positive charge	1.54	1.58	1.62	1.66	
Phenyl trimethicone	0.80	0.80	0.75	0.50	Shine
Dimethicone	3.50	3.25	3.00	2.75	Shine
Total % nonionic charge	3.50	3.25	3.00	2.75	
Sodium cocoabutteramphoacetate	0.04	0.14	0.21	0.28	improves conditioning
Hydrocreatinine	0.50	0.40	0.30	0.20	repair/increases hair tensile strength
Wheat Gluten	0.75	0.60	0.40	0.30	repair/binding to damaged hair
Total % +/- charge	1.29	1.14	0.91	0.78	

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Simplified summaries of the actual weight percents of the categories of components by charge and the weight percentages of the categories relative to each other are listed below in Tables 23 and 24, respectively.

Table 23

% of Active Ingredient Net Weight by Composition – Conditioners				
	5/95	10/90	20/80	40/60
Film Former (+)	0.06	0.10	0.14	0.18
Basic Cationic Polymers (+)	1.48	1.48	1.48	1.48
Ampholytes (\pm) (behave as cationics)	0.62	0.60	0.55	0.51
Total Combined Cationic Deposition	2.16	2.18	2.17	2.17

Table 24

	5/95	10/90	20/80	40/60
Film Former (+)	2.8%	4.6%	6.5%	8.3%
Basic Cationic Polymers (+)	68.7%	67.9%	68.2%	68.2%
Ampholytes (\pm) (behave as cationics)	28.5%	27.5%	25.3%	23.5%
Total	100.0%	100.0%	100.0%	100.0%

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EXAMPLE 3

Figure 5 is a flow chart showing the determination of the proportional shampoo to be used for the eight combinations of scalp type and hair texture, and repeats in the form of a flow chart the information given in Table 8. This determination is illustrated below for several possible scenarios.

10 a) Person shampoos hair daily; if she did not do so, she would notice a significant amount of sebum on the hair and scalp. Scalp type is oily. Hair is seen to be fine, and would clump together and lie flat if not cleansed daily. Referring to Figure 5, the proportional shampoo recommended is 100/0.

15 b) Person shampoos hair every other day, if she did not do so, she would notice a significant amount of sebum on the hair and scalp. Scalp type is normal/oily. Hair is seen to be very coarse, wiry, unruly, curly, and is difficult to control when styling. Referring to Figure 5, the proportional shampoo recommended is 80/20.

- c) Person shampoos daily because of exercise, but scalp is observed to be dry and flaking. Hair has flyaway and is of small diameter, that is, it is fine, and does not readily hold a style. Referring to Figure 5, the proportional shampoo recommended is 60/40.
- 5 d) Person shampoos hair every third day, and likes the way her hair feels after the second day when sebum begins to reach the mid-shaft of her hair. Scalp type is normal/dry. Hair is determined to be of medium texture, but to be damaged following a perm and color treatment. Referring to Figure 5, the proportional shampoo recommended is 60/40, instead of 80/20, because the hair is damaged.
- 10 e) Person shampoos daily; if she did not do so, she would feel as if her scalp was not clean. Scalp type is oily. Hair is seen to be coarse due to large diameter. Referring to Figure 5, the proportional shampoo recommended is 90/10.

EXAMPLE 4

Figure 6 is a flow chart showing the determination of the proportional conditioner to be used for the eight combinations of hair texture and condition of hair. This determination is illustrated below for several possible scenarios.

- a) Hair has previously been determined to be of fine texture, but has highlights that lift its color two levels from its natural color. Condition is considered to be single-processed. Referring to Figure 6, the proportional conditioner recommended is 40/60.
- 20 b) Hair has previously been determined to be coarse, and has not been color-processed, that is, it is normal. Referring to Figure 6, the proportional conditioner recommended is 10/90.
- c) Hair has previously been determined to be of medium texture. Hair has been highlighted with bleach and subsequently colored between the highlights, that is, it has been double-processed. Referring to Figure 6, the proportional conditioner recommended is 10/90. If hair is considered to be damaged, the proportional conditioner recommended is 5/95.
- 25 d) Hair has previously been determined to be coarse, and is naturally curly. Referring to Figure 6, the proportional conditioner recommended is 5/95.

e) Hair has previously been determined to be of fine texture, and has been permed and is considered to be damaged. Referring to Figure 6, the proportional conditioner recommended is 10/90, instead of 20/80, because the hair is damaged.

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EXAMPLE 5

Swatches of normal and bleached hair were evaluated for color intensity following a predetermined number of treatments, that is, washing and conditioning, using shampoos and conditioners of the invention. The shampoo designated 100/0 (which contained no conditioning ingredients) was utilized because it would provide 10 the cleanest palette for conditioning analysis.

Two conditioners at opposite ends of the conditioning spectrum 5/95 and 40/60 were selected. According to the diagnostic method of the invention, the 5/95 conditioner would be expected to provide the swatches of bleached hair with optimum conditioning while the conditioner 40/60 would be expected to provide the swatches of 15 normal hair with optimum conditioning.

Six single-processed bleached hair tresses and six treated Piedmont hair tresses were cleaned with a solution of Ammonium Lauryl Sulfate/Propylene glycol (10%/0.35%). 0.35 grams of 100/0 shampoo were applied to each hair tress, massaged for one minute and rinsed under warm water (35°C) for one minute. Excess water was 20 removed and 0.5 grams of conditioner 5/95 or 40/60 was applied to each tress, massaged into the hair for one minute and rinsed under warm water for one minute. Each tress was then immersed in 0.1% Red 80 Dye solution for one minute and rinsed under warm water (35°C) for one minute. The tresses were mounted on a tress rack and allowed to oven dry at 40°C. A panel of six people evaluated the tresses under 25 artificial light in a BYK Gardner light box. Tresses were rated on a scale of 1 to 5, 5 being for the most intense red, for color intensity. Tresses were also submitted for color analysis via a Hunter Colorimeter. The results are set forth in Table 25 and graphically depicted in Figure 7.

Table 25

Bleached Hair After Ten Treatments	Color Intensity
100/0 and 5/95	4.3
100/0 and 40/60	3.9
Difference 5/95 vs. 40/60	0.4
% Difference (of average)	10%
Normal Hair After Ten Treatments	
100/0 and 5/95	3.5
100/0 and 40/60	3.8
Difference 40/60 vs. 5/95	0.3
% Difference (of average)	8%

As can be seen from Table 25, after ten treatments the swatches exhibited a clear pattern in color intensity depending on conditioner selected. For 5 example, the bleached hair swatches after ten treatments with the 5/95 conditioner averaged a 10 percent improvement in color intensity over its counterparts treated with the 40/60 conditioner. Likewise, the normal hair swatches after ten treatments of the 40/60 conditioner averaged an 8 percent improvement in color intensity over its counterparts treated with the 5/95 conditioner.

10

EXAMPLE 6

3.5-gram tresses of single-processed bleached hair were treated with 0.35 grams of Shampoo 100/0 (cleansing shampoo). The shampoo was massaged into the hair for 1 minute and rinsed under warm water (35°C) for 1 minute. 0.5 grams of conditioner (5/95 or 40/60) was applied to each hair tress, massaged into the hair for 1 15 minute and rinsed under warm water for 1 minute. Wet hair attributes were evaluated remove tangles, feel on hair, feel on hands, by a trained panel (5 people). The results of the evaluations are listed below in Table 26 and graphically depicted in Figure 8.

Table 26			
Hair Characteristics Panel Tests			
Bleached Hair after Ten Treatments	Remove Tangles	Feel on Hair	Feel on Hands
100/0 and 5/95	8.7	8.2	7.1
100/0 and 40/60	8.1	7.7	6.5
Difference 5/95 vs. 40/60	0.6	0.5	0.6
% Difference (of average)	7%	6%	9%

As can be seen from Table 26, swatches conditioned with 5/95 conditioner exhibited a distinct improvement in characteristics over the swatches 5 conditioned with the 40/60 conditioner. While these changes in color intensity and hair characteristics may seem minimal, those skilled in the art will recognize that they provide a highly distinct improvement to an individual's hair. The above color intensity data shows that the diagnostic method of the invention is useful in facilitating optimum cleansing and conditioning of a subject's hair. Likewise, the above hair 10 characteristic data also provides further evidence of the usefulness of the diagnostic method in facilitating optimum cleansing and conditioning of a subject's hair.

EXAMPLE 7

The effectiveness of the diagnostic method of the invention was evaluated with a Home-Use Test of selected individuals. Thirty-seven (37) individuals, 15 selected at random, were using both professional and mass brands, that is, those purchased from a store, of hair care products. Reference to "professional" hair care products means that the products were purchased in a salon. Likewise, reference to "mass brands" hair care products means that the products were purchased in non-salon environment such as a drugstore. The women range in age from 35-50, were college-educated, and on average earned \$40,000+. 20

Each member of the group was individually diagnosed with the method of the invention for consideration of scalp, texture and condition of hair. They were asked to use the inventive shampoos and conditioners exclusively for a four-week

period and to compare the results against their most frequently used shampoos and conditioners.

Each individual was telephoned at the end of the four weeks and asked to evaluate the comparative performance of the inventive shampoos and conditioners that had been diagnosed for their use. Each individual was asked to rate the performance of the inventive shampoos and conditioners to the shampoos and conditioners they most frequently used with the following general criteria: (1) the inventive shampoo and conditioner performed much better; (2) the inventive shampoo and conditioner performed better; (3) the results were the same as I got with my most frequently used products; and (4) the inventive shampoo and conditioner was not as good as my most frequently used products.

In addition, each individual was asked to rate the shampoo in terms of fragrance, texture of product, amount of lathering, experience of lathering, feel of foam, spreadability, ease of rinse, feel of wet hair, detangling, overall shampoo experience, and overall comparison to their most frequently used shampoo. The same evaluation was performed for the conditioners in that each individual was asked to rate the conditioner in terms of fragrance, texture of product, spreadability of conditioner, ease of rinse, feel of wet hair after rinsing out, detangling and combing, overall conditioner experience, and overall comparison to most frequently used product.

Finally, each individual was asked a series of questions addressing the overall state of their hair when dry, which included the smell of hair, the feel of hair, manageability, volume and body, shine, condition of the ends, frizziness, flyaway, softness, combability, effects on hair color, length of time hair stays and feels clean, overall appearance, and overall comparison to their most frequently used products.

The results of the overall comparisons of the inventive shampoos, conditioners and the combined use of the products are graphically depicted in Figures 9 through 11, respectively. As can be seen from Figure 9, 78 percent of the participants rated their selected shampoo as better or much better than their frequently used shampoo. As can be seen from Figure 10, 87 percent of the participants rated their selected conditioner as better or much better than their frequently used conditioner. Finally, as can be seen from Figure 11, 87 percent of the participants rated the overall

performance of their shampoo and conditioner as better or much better than their frequently used shampoo and conditioner.

In view of the above, the Home-Use Test study demonstrates that the diagnostic method of the invention enabled shampoos and conditioners to be selected 5 for the majority of the participants that outperformed their most frequently used hair care products.

CONCLUSION

The conventional shampoos and conditioners addressing any one market segment, that is, hair type, hair condition, texture, tensile strength, chemical process, or 10 beauty end benefit, typically ignore the considerations of the other segments. The present proportional cleansing and conditioning method, as well as the associated kit of proportional shampoos and conditioners, address the importance of all six segments simultaneously when recommending proportional shampoo and conditioner through the diagnostic aspect that broadens the range of indications considered when formulating 15 shampoos and conditioners, the product aspect designed to align the indications to the individual needs of the consumer, and the scientific aspect which enables the products to perform on the diagnosed substrates.

Modifications to the above would be obvious to those of ordinary skill in the art, but would not bring the invention so modified beyond the scope of the 20 appended claims.